

Anti-Corruption

OUTCOME	STRATEGIES	ACTIVITIES	ACTUAL ACCOMPLISHMENTS 2004-June 2008	AGENCIES	PREVIOUS MEASURABLE OUTPUTS/TARGETS 2004-2010	REVISED MEASURABLE OUTPUTS/TARGETS 2008-2010
		<p>Establish a database of 201 files, SALN, ITR, travel documents, etc. of all Presidential Appointees</p>	<p>The probes resulted in the filing of 39 criminal and/or administrative cases against public officials and employees who failed the lifestyle check in 2006, 77 cases in 2007, and 20 cases for the first half of 2008</p> <p>By December 2006, the value of assets that were subjects of OMB forfeiture petitions against high-ranking officials filed before the Sandiganbayan exceeded PhP486 million</p> <p>By June 2008, PAGC has a database of SALN, PDS and Appointment Papers of 5,572 Presidential Appointees from 148 Government Offices</p> <p>In 2007, the OMB's Central Records Division, through the World Bank (WB) funded Statement of Assets and Liabilities Net Worth (SALN) Database System Project, completed the computerization of</p>	<p>PAGC, OMB, CSC</p>	<p>Establishment of the database by 2005</p>	<p>100% of SALN, PDS and Appointment Papers of all National Government Offices encoded in SALN database</p>

Anti-Corruption

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		<p>Improve coordination of OMB, PAGC and agencies in the conduct of lifestyle checks</p>	<p>the SALN it received for the period 1995-2003. The Records Management and Archives Office (RMAO) was furnished with hard copy of the computerized SALN covering the period 1995-2002.</p> <p>CSC issued Resolution No. 060231 dated Feb. 1, 2006; MC No. 10, s. 2006 - "Review and Compliance Procedure in the Filing and Submission of the SALN and Disclosure of Business Interests and Financial Connections on April 17, 2006; Res. No. 071814- "Revised Form of the SALN and Disclosure of Business Interests and Financial Connections" dated Sept. 10, 2007</p> <p>OMB spearheaded the creation of inter-agency task force to explore strategies, tax evasion, and money laundering to further bolster the strategy for recovering proceeds due</p>	<p>OMB, PAGC, Agency units providing information on lifestyle</p>	<p>Decrease in time required to complete lifestyle checks (2005)</p>	<p>Decrease in time required to complete lifestyle checks (2009)</p>

Anti-Corruption

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		<ul style="list-style-type: none"> • Close coordination between PAGC and OMB (who are conducting lifestyle checks) and agency units (in providing information on lifestyles not commensurate to lawful income) 	<p>to corruption. Task force members are AMLC, DOJ, OSG and BIR.</p> <p>OMB continued strengthening its capability to conduct lifestyle checks by forging cooperative arrangements with key enforcement agencies such as NBI and the CIDG for police matters, and the AMLC for access to bank documents</p> <p>PAGC also formed partnerships with the AMLC, OSG, NBI, PNP-CIDG and ten other government agencies (DepED, DAR, DENR, DILG, DOH, DOJ, DPWH, BOC, BIR and NLRC) as well as Civil Society Organizations like the Transparency and Accountability Network (TAN) and the Volunteers Against Crime and Corruption (VACC), to assist in their investigation strategy</p>		<p>Increase in the number of lifestyle checks conducted (2005)</p> <p>Increase in the success rates in lifestyle checks in terms of suspensions, dismissals, and convictions (2005)</p>	<p>Increase in the number of lifestyle checks conducted (2008-2010)</p> <p>Increase in the success rates in lifestyle checks in terms of suspensions, dismissals, and convictions (2009)</p>

Anti-Corruption

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		<ul style="list-style-type: none"> Increase in the number of agency units providing information on lifestyles not commensurate to lawful income 	<p>PAGC endorsed to the OMB and other agencies a total of 45 complaints/ requests for lifestyle checks against government officials not within its jurisdiction for appropriate action</p> <p>The directive of President Arroyo to submit at least one “big fish” per quarter to PAGC or the OMB, during the MOA signing with 10 select agencies (BOC, BIR, DepEd), DAR, DENR, DILG, DOH, DOJ, DPWH, and NLRC) on their Corruption Prevention Reform Programs (CPRP) on April 5, 2005 resulted in filing of cases against officials/employees within their organizations: 14 by DPWH; 10 by DENR; one by DOH; 13 by NLRC and 17 by BIR</p> <p>From 2007 to June 2008, PAGC received a total of 118 complaints from OP, DILG, DOH, CHED, OLA,</p>		<p>Filing of criminal cases by PAGC at the OMB on lifestyle check cases (2005)</p>	<p>Increase in number of criminal cases filed by PAGC at the OMB on lifestyle check cases (2008-2010)</p>

Anti-Corruption

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	<ul style="list-style-type: none"> • Showcase BIR and BOC in the fight against graft and corruption 	Implement/expand electronic services	<p>PIA, GPPB, OPARE, CSC, DepEd, DOTC, LTO, OMB, DOT, Senate and House of Representatives for appropriate action. About 61 referrals prospered into full blown cases</p> <p>BIR implemented/expanded the following electronic services:</p> <p>a) e-Submission (Government Payee)</p> <p>b) Integrated Tax System (ITS)</p> <p>- 14 application systems in place</p> <p>c) Electronic Filing and Payment System (eFPS)</p> <p>- collected PhP388.20 billion out of 576,512 transactions recorded</p> <p>d) e-Complaint – rolled out on April 12, 2006. Received a total of 59 complaints as of December 2007</p> <p>e) Automation of Letter of Authority (LA)/Letter of Notice (LN) Monitoring</p>	BIR	<p>Expansion of electronic services</p> <p>Simplified documentary requirements and procedures for processing, verification/audit, & review of tax returns</p>	<p>System improvements in taxpayer service and payment collection</p> <p>Maintain a single complete registry of taxpayer</p> <p>Build an effective end-to-end centrally managed BIR Information Security System</p> <p>Accurate data uploaded on LNMS and LAMS</p> <p>Improve revenue collections from the taxes on ONETT using enabling technologies</p>

Anti-Corruption

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			<p>System - Implemented the system to 44 computerized Revenue District Offices including LTS and LTDO Cebu and Makati</p> <p>f) One Time-Transaction Tax (ONETT) System was launch on May 8, 2007</p> <p>BOC accomplished the following:</p> <p>a) Completed the development of BOC information website</p> <p>b) Accreditation of 4 value added service providers; 1 VASP undergoing pilot live run in Metro Manila ports</p> <p>c) Systems integration and user acceptance of 14 major systems running under pilot environment. Most of the 30 systems will be on-line towards the end of 2007</p> <p>d) Completed the rehabilitation of the ICT Center</p>	BOC	Expansion of electronic services	System improvements in custom service and payment collection

Anti-Corruption

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			<ul style="list-style-type: none"> e) Renovation and re-cabling of key ICT offices and District Ports f) Entered into a MOU with DA, PNP, PEZA and SEIFI relative to submission and processing of import permits and other related customs transactions which are in line with the objectives of the National Single Window g) Conducted training/briefing sessions and change management initiatives h) Delivery of hardware/software/network to the ICT Center, offices/units under the Office of the Commissioner and ports in Manila completed; completed installation of the enhanced Wide Area Network (WAN) for 27 provincial ports; and completed deployment of hardware and software to 12 provincial sites 			

Anti-Corruption

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		<p>Implement a Personnel Integrity Program</p> <p>Establish an internal Audit Program</p> <ul style="list-style-type: none"> • Recommend strengthening of Internal Audit Division under the Rationalization 	<p>Ongoing implementation of the BIR Integrity Action Plan. So far, 40 charges were filed against erring personnel, 12 of which are graft related.</p> <p>Ongoing implementation of the BOC Integrity Action Plan. There were 13 lifestyle check cases and one plunder case filed against customs personnel, two personnel were already dismissed from the service; and cases were also filed against 130 customs personnel involving 217 personnel for the same period.</p> <p>Addition of one personnel from district office</p> <p>Nineteen seminars were attended by Internal Audit auditors to enhance their technical expertise</p>	<p>BIR</p> <p>BOC</p> <p>BIR</p>	<p>Prosecution of erring revenue personnel (2005)</p> <p>Prosecution of erring customs personnel (2005)</p> <p>Increase of IAD personnel</p>	<p>Prosecution of 90% of erring revenue personnel, arising from cases filed (2008-2010)</p> <p>Prosecution of 90% of erring customs personnel, arising from cases filed (2008-2010)</p> <p>Increase of IAD personnel</p>

Anti-Corruption

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		<ul style="list-style-type: none"> • Post audit review and evaluation of tax investigation reports on closed and terminated tax cases in the regional offices • Audit on cash and noncash accountabilities of Revenue Collection Officers (RCOs) and other accountable employees <p>Establish an Internal Affairs/Audit Office (Creation of an Internal Audit Office thru Executive Order)</p>	<p>No Revalida was made for 2004 to 2007. Still waiting for policy direction of the Commissioner.</p> <p>Audit function on cash and noncash accountabilities of RCOs is up to 2007 only. Discontinued as per Audit Observation Memorandum (AOM) No. IAD-2007-08 of the Commission on Audit dated Nov. 14, 2007.</p> <p>The Interim Internal Control Office (IICO) was officially launched in November 2005 in compliance with one of the Short-term Action Plan of BOC Corporate Plan and in accordance with the Customs Integrity Action Plan.</p> <p>For 2006, the IICO conducted personnel and financial audit in various offices under the Office of the Commissioner</p>	BOC	<p>Post-audit review of selected tax cases (2005)</p> <p>Audit of RCOs and other accountable officers (2005)</p>	Annual audit of RCOs for 2007 only

Anti-Corruption

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	<ul style="list-style-type: none"> Support the Ombudsman's efforts to develop a stronger investigative capability 	<p>Pursue the passage of law exempting the BIR and BOC from the salary standardization law</p> <p>Reengineer the administrative structure, staffing and operating systems of the OMB</p>	<p>and 14 ports of entry for which audit findings and reports were already issued identifying rules and regulations that are not being adhered to and thus, recommending possible actions</p> <p>A memorandum dated May 12, 2008 was issued by Deputy Commissioner Chavez assigning a Coordinator to study the bill exempting the BOC from the Salary Standardization Act. A position paper and a proposed salary scale for each position was also prepared.</p> <p>From 2004 to 2005, more than 150 investigators were hired at the OMB to augment the personnel complement of the Field Investigation Office (FIO), which has an intelligence bureau.</p>	OMB	Reorganized OMB offices and units (2005-2006)	Reorganized OMB offices and units (2008-2009)

Anti-Corruption

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		Create OMB Surveillance Units	<p>In 2007, Middle Management underwent capacity-building processes to become effective leaders and facilitators for the efficient delivery of OMB services to the public. The Philippine Australian Human Resource Development Facility or PAHRDF provided support for the human resource development enhancements in the OMB.</p> <p>OMB also strengthened its human resource development program by conducting various trainings and workshops to increase the knowledge and skills to effectively and efficiently perform its corruption deterrence, corruption prevention, anti-corruption education and public assistance functions</p> <p>OMB Surveillance Bureau created in 2004</p>		Surveillance units formed by 2006	Surveillance units formed by 2009

Anti-Corruption

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	<ul style="list-style-type: none"> • Create an anti-corruption body in the nature of Hong Kong's Independent Commission Against Corruption (ICAC) and emulate its best practices. 	<p>Design the Resource Mobilization System including legislation</p> <p>Develop and implement an Integrated Integrity Information System</p> <p>Draft and pass a law amending the Ombudsman Law making the Ombudsman a body in the nature of the ICAC and providing it additional powers</p>			<p>Establishment of resource mobilization system through enactment of an enabling law by 2007</p> <p>Establishment of an Integrated Information System (2007)</p> <p>Passage of a law creating the anticorruption body</p>	<p>Establishment of resource mobilization system through enactment of an enabling law by 2nd semester of 2008</p> <p>Establishment of an Integrated Information System by 2010</p> <p>Passage of a law amending RA 6770 further strengthening and expanding the Office of the Ombudsman within the ambit of the Constitution: 1) Power to look into bank accounts; 2) jurisdiction over members of the Judiciary</p> <p>Passage of a law rationalizing the compensation benefits and other privileges and incentives for OMB members</p> <p>Passage of a law amending RA 1379 to provide a percentage of</p>

Anti-Corruption

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	<ul style="list-style-type: none"> Support the Solana Covenant, an anticorruption plan forged among the CSC, COA and Ombudsman 	<p>Implement the rules regarding the liquidation of cash advances and presume that after a formal demand, the failure of the Accountable Officer (AO) to liquidate within the prescribed period, shall constitute a prima facie case of Gross Neglect of Duty as defined under existing Civil Service law and rules</p>	<p>At the OMB, cases have resulted in the conviction of the accused, five cases resulted in the imposition of administrative penalties on the accused; 41 cases are for filing before the courts</p> <p>CSC issued 20 formal charges for Gross Neglect of Duty. Ongoing formal hearing of the investigation at the Office for Legal Affairs (Third level officials).</p> <p>COA filed 237 malversation cases amounting to PhP319.62 million with the Office of the Ombudsman. Issued a total of 2,768 Notice of Disallowances amounting to PhP4.17 billion and US1.03 million</p>	<p>COA, CSC, OMB, PAGC, other agencies</p>	<p>Investigation and filing of cases against accountable officers for Gross Neglect of Duty (2005)</p>	<p>the value of forfeited properties derived from the cases prosecuted by OMB to be earmarked for the OMB</p> <p>Investigation and filing of cases against accountable officers for Gross Neglect of Duty</p>

Anti-Corruption

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			<p>as well as 300 Notices of Suspensions amounting to PhP22.21 billion and 22 Notice of Charges amounting to PhP295.74 million. Monitored the liquidation of PhP28.98 billion or 52% of PhP56.26 billion on prior year's cash advances and PhP100.20 billion or 86% of the PhP116.57 billion cash advances granted in 2008</p> <p>On the report of unliquidated cash advances (COA Memo 2004-014, CSC Res. No. 040676 and OMB Memo dated March 17, 2004) the following were submitted to CSC, OMB and PAGC for filing of appropriate charges for the first semester of 2008:</p> <table style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th style="text-align: center;">No. of Agencies</th> <th style="text-align: center;">Amount</th> </tr> </thead> <tbody> <tr> <td>CSC</td> <td style="text-align: center;">2 agencies</td> <td style="text-align: center;">PhP0.28M</td> </tr> <tr> <td>OMB</td> <td style="text-align: center;">9 agencies</td> <td style="text-align: center;">18.74M</td> </tr> </tbody> </table> <p>Published the 2006 Consolidated condensed Financial Statements of the</p>		No. of Agencies	Amount	CSC	2 agencies	PhP0.28M	OMB	9 agencies	18.74M			
	No. of Agencies	Amount													
CSC	2 agencies	PhP0.28M													
OMB	9 agencies	18.74M													
		Promote transparency in public expenditure			Financial Reports Audit Reports published annually	Financial Reports Audit Reports published annually									

Anti-Corruption

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		Revisit the resident ombudsman program and policy with focus on redefining the roles, accountabilities and working relations of resident ombudsmen with agencies	<p>National Government and GOCCs and the Financial Performance of all LGUs in three major newspapers – Manila Bulletin, Philippine Daily Inquirer, and the Philippine Star.</p> <p>– Published in the COA Website (http://www.coa.gov.ph) the following: Annual Financial Reports: NGAs - FYs 1997-2006 GOCCs - FYs 2002-2006 LGUs - FYs 2002-2006 Annual Audit Reports: NGAs - FYs 1988 - 2007 GOCCs - FYs 1998 - 2007 LGUs - FYs 1998 - 2006</p> <p>The resident ombudsman program was repositioned to give strategic focus on systems reforms-based corruption prevention programs. The program seeks to have resident ombudsmen partner with agencies in conducting corruption resistance reviews and corruption vulnerability assessments. OMB has a total of 500</p>	OMB, Agencies with Resident Ombudsman	Memoranda of Agreement (MOA) with agencies forged (2005)	MOA with agencies forged (2010)

Anti-Corruption

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	<ul style="list-style-type: none"> Pursue pertinent legislative measures 	<p>Set up an inter-agency liaison network which shall serve as clearing house in following up the status of administrative cases on corruption</p> <p>Pursue the passage of the Whistleblower Protection Act</p>	<p>organic and nonorganic resident ombudsmen spread over NGAs, LGUs, GOCCs, GFIs, and SUCs</p> <p>OMB entered into MOAs with 16 agencies participating in the Europe Commission-OMB (EC-OMB) Corruption Prevention Project for the conduct of integrity development review and the installation of ROs organic to the OMB</p> <p>IAAGCC meetings conducted</p> <p>OMB drafted the Bill on Whistleblower Act and submitted to Congress.</p> <p>Senate Bill No. 2129 – An Act Providing Protection, Security and Benefits of Whistleblowers and for</p>	<p>OMB, Agencies with Resident Ombudsman</p> <p>OMB, PAGC, CSC</p> <p>OMB, Congress</p>	<p>Issuance of pertinent orders and joint circulars (2005)</p> <p>Operationalization of the interagency network (preferably under the auspices of the IAAGCC)</p> <p>Passage of the Whistleblower Protection Act (2004-2010)</p>	<p>Issuance of pertinent orders and joint circulars (2010)</p> <p>Operationalization of the interagency network (under the auspices of the NACPA-MSACC by 2008)</p> <p>Passage of the Whistleblower Protection Act (2008-2010)</p>

Anti-Corruption

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	<ul style="list-style-type: none"> Comply with international standards in fighting corruption 	<p>Pursue the passage of the Right to Information Act</p> <p>Ratify the UN Convention Against Corruption (UNCAC), and implement its provisions</p> <ul style="list-style-type: none"> Ratify the UNCAC, set a timetable for the adoption of compliance measures, and promote public awareness on the Convention 	<p>Other Purposes was filed in Congress</p> <p>House Bill No. 3732 – Implementing the Right to Access to Information on Matters of Public Concern was approved by the House of Representatives and transmitted to Senate on May 12, 2008</p> <p>The Ombudsman actively advocated the ratification of the UNCAC. It was ratified by the Senate in November 2006.</p> <p>With the ratification of the UNCAC, a Philippine delegation, headed by the Ombudsman attended and actively participated in the 1st Parties’ Convention in Jordan</p>	<p>Congress, OMB</p> <p>IAGCC, PAGC, OP, Senate</p>	<p>Passage of the Right to Information Act</p> <p>Resolution of concurrence by the Senate (2005)</p> <p>Timetable for the adoption of compliance measures (2006-2010)</p>	<p>Passage of the Right to Information Act (2008-2010)</p> <p>Accomplished</p> <p>Timetable for the adoption of compliance measures (2008-2010)</p>

Anti-Corruption

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		Information and public awareness campaign	<p>OMB participated in various international fora such as the first conference of state parties to the UNCAC, IAACA, APEC, ADB-OECD. The <i>Tanodbayan</i> represented the Philippines in the UNCAC Conference of State Parties in Bali, Indonesia on Jan. 28 to Feb. 01, 2008</p> <p>11th Steering Group Meeting ADB/OECD Anti-Corruption Initiative for Asia and the Pacific held in Manila on May 27-28, 2008 hosted by Hon. Ma. Merceditas N. Gutierrez, Tanodbayan.</p> <p>PAGC participated in various international events in support of the UNCAC</p> <p>Activities undertaken by the OMB: a) Participation of the OMB and MSACC in a Forum with US Federal Prosecutor Cliff Stricklin</p>			Assessment report on present Philippine compliance with UNCAC with a study on prioritization of legislative measures/ anticorruption initiative embodied in a single National Integrity Plan (2009)

Anti-Corruption

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			<p>on “Effective Investigation and Prosecution of Fraud and Corruption Cases, Lessons from ENRON, Nacchio, and other Cases” on June 25, 2007, Mandaluyong City.</p> <p>b) Conducted Roadshows in Quezon City on Aug. 17, 2007; Davao City on Oct. 19, 2007; and Urdaneta, Pangasinan on July 18, 2008</p> <p>c) Conducted Trainor’s Training Seminar on Anti-Fixing, Anti-Red Tape and Whistle blowing on April 14-16, 2008 in Astoria Plaza, Ortigas Avenue, Pasig City</p> <p>d) Rollout seminar on Anti-Fixing and Anti-Red Tape in IDR Agencies with 30 participants on May 29, 2008 in Astoria Plaza, Pasig City</p> <p>e) Rollout seminar on Whistleblowing in IDR Agencies with 30 participants on May 30, 2008 in Astoria, Plaza, Pasig City</p>			

Anti-Corruption

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		<ul style="list-style-type: none"> • Create a Task Force to closely monitor the speedy disposition of cases; and facilitate and centralize request for international mutual legal assistance and cooperation on asset recovery efforts of the government 	<p>f) Conducted Multisectoral Integrity Fora in Cebu City on March 14, 2008 and Urdaneta, Pangasinan on July 18, 2008;</p> <p>g) Conducted Mutisectoral Press Conferences in Davao City on Oct. 19, 2007; Cebu City on March 14, 2008; and Urdaneta, Pangasinan on July 18, 2008</p> <p>h) Aired every Saturday at 10:00 am MSACC Radio Hour at DZRM starting April 19, 2008</p> <p>From 2004-2007, successful PCGG recovery efforts based on ill-gotten wealth cases favorably decided by the Supreme Court include:</p> <p>a) Recovery of shares of stock in Philippine Telecommunications Investment Corporation (PTIC) valued at PhP25 billion; and</p> <p>b) Recovery of shares of stock in Bulletin in the names of Eduardo</p>	<p>PCGG, DOJ, OSG, OSP, OMB, DOJ, DFA</p>		<p>Task Force created and operationalized by 2009</p>

Anti-Corruption

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	<p><i>Implement Preventive anticorruption measures</i></p> <ul style="list-style-type: none"> Strengthen integrity infrastructure of public sector institutions 	<p>Create Internal Audit Unit (IAU) in all agencies as mandated by RA 3456 and Administrative Order No. 70 (issued by the President on April 14, 2003)</p>	<p>Cojuangco, Jr., Jose Campos and Zalamea valued at PhP1.44 billion</p> <p>Under the Rationalization Program's Organization and Staffing Standards and Guidelines, which was jointly issued by DBM and the CSC in May 2006, each department, except otherwise provided by law, may establish an IAU responsible for achieving an effective and efficient fiscal administration performance of its affairs and functions, without intruding into the authority and mandate of the COA. Agencies attached to the department for policy and program coordination may have a separate IAU, which shall report to the head of the agency.</p>	<p>DBM and other departments</p>	<p>Establish a functional IAU in departments under the Rationalization Program (2007-2008)</p>	<p>Functional IAU in Departments/agencies (2007-2008)</p>

Anti-Corruption

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		<p>Development of national guidelines on internal control standards for adoption by departments/agencies</p> <p>Implement Corruption Prevention Reform Program</p> <ul style="list-style-type: none"> • Conduct Integrity Development Review (IDR) in government agencies 	<p>Consultants, under the auspices of the Philippine-Australia Partnership for Economic Governance Reforms, assisted in the development of National Guidelines on Internal Control Standards (NGCIS) to enhance internal controls in the operating systems of all departments/agencies of the Executive Branch</p> <p>The IDR, being part of the IDAP, is consistently being promoted by PAGC to various agencies thru IDAP follow-up meetings and special briefings. Agencies were also assisted in preparing their Corruption Prevention Action Plan which were funded under the PhP1 billion AC Fund of OP.</p>	<p>DBM, OP-Internal Audit Office and COA</p> <p>PAGC, OMB, DBM, DAP, other agencies</p>	<p>Formulation and pilot implementation of NGCIS in DBM (2008)</p> <p>Formulated Roadmap for the roll out of NGCIS in other department agencies (2008)</p> <p>Identification of areas vulnerable to corruption and the formulation of corruption prevention reform measures through IDR in 30 agencies: 2005-5 agencies 2006- 5 agencies 2007- 5agencies 2008- 5agencies 2009- 5agencies 2010-5 agencies</p>	<p>NGCIS (2008) Installed ICS in selected systems of DBM (2008)</p> <p>Identification of areas vulnerable to corruption and the formulation of corruption prevention reform measures through IDR in 5 agencies per year</p>

Anti-Corruption

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		<p>° Implement and monitor corruption prevention measures</p>	<p>The PAGC continuously monitored the implementation of the Integrity Development Action Plan (IDAP). From 2004 to June 2008, a total of 135 agencies (including attached agencies and regional offices) already started adopting/ implementing the IDAP.</p> <p>The OMB rolled out the IDR project in 18 agencies, inclusive of OMB with the following thematic areas: revenue generating, high procuring, and high infrastructure engagement agencies. The project was rolled out by OMB with technical assistance from DAP and funding support from USAID and EC.</p> <p>The OMB, with assistance from the EC, mounted capacity building activities for middle managers (20 batches) on risk management and mentoring. A “Handbook</p>	<p>PAGC, OMB, DBM, DAP, other agencies</p>	<p>Training of executives in the implementation of corruption prevention reform measures (2005-2010)</p>	<p>Training of executives in the implementation of corruption prevention reform measures (2008-2010)</p>

Anti-Corruption

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			<p>for Middle Manager” was also developed as a result of the activity.</p> <p>With support from the PAHRDF, 15 OMB middle managers were trained as well as modules were developed for middle management online learning portal</p> <p>About 30 OMB key frontline personnel attended the Capacity Building in Effective Client Service Delivery</p> <p>The OMB installed an interactive website for filing of requests for assistance, complaints and requests for clearance, among others</p> <p>The Monitoring and EDP Division is undertaking the data migration which is targeted to be completed on Aug. 15, 2008. After the completion of the migration process and</p>			

Anti-Corruption

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	Maintain broad civil society and private sector engagement for	<p>Conduct of capability building activities on RA 9184 (Government Procurement Act) to professionalize public procurement practitioners</p> <p>Setting up of the Multi-Sectoral Anti-Corruption Council (MSACC)</p>	<p>parallel testing, OMB will request for a domain registration with the Department of Science and Technology (DOST) as OMB official website and the eventual termination of hosting services of EACOMM.</p> <p>During the implementation of the. In IDR Project, the DAP trained 60 IDR Assessors in 2006 and 80 new IDR Assessors in 2007</p> <p>DAP conducted 2 customized trainings in 6 agencies with 69 participants in 2006. In 2007, it conducted 3 public offering and 4 customized trainings in 18 agencies and 14 LGUs with 493 participants.</p> <p>In 2006, an Order was issued by OMB <i>Tanodbayan</i> constituting the NACPA. OMB</p>	OMB	Roles and functions of MSACC defined; Number of sectors represented in the MSACC	<p>Number of training conducted (5 Public Offering and 5 Customized training per year)</p> <p>Number of agencies at the NCR trained (10 agencies/training)</p> <p>Number of participants trained (40-50 pax/training)</p> <p>Roles and functions of MSACC defined; Number of sectors represented in the MSACC</p>

Anti-Corruption

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	transparency and accountability at the national and local level	<p>Organize the NACPA Secretariat/ Conduct capability building activities for the Secretariat</p> <p>Involve Civil Society Organizations and People's Organizations in anti-corruption efforts/ initiatives</p>	<p>spearheaded the formation of the MSACC under the NACPA composed of representatives from different sectors with the creation of a monitoring unit for cases files. Governing policies and Operational Guidelines of MSACC approved. There were 15 out of the 16 sectors or 93% of the sectors joined the MSACC.</p> <p>There were 3 training programs conducted for the Secretariat.</p> <p>A Workshop was conducted to develop M&E scheme and identify priority projects for monitoring.</p> <p>Development of Operational Guidelines on the BAC Observers Feedback and Complaint Handling Mechanism and procurement trainings for Resident Ombudsman and CSOs (conducted by Procurement Watch)</p>	OMB, 17 participating agencies, CSOs, POs	<p>Members of the Secretariat identified; Number of trainings conducted for the NACPA Secretariat; Presence of M&E scheme for the MSACC</p> <p>No. of CSOs acting as BAC observers</p>	No. of CSOs acting as BAC observers

Anti-Corruption

OUTCOME	STRATEGIES	ACTIVITIES	ACTUAL ACCOMPLISHMENTS 2004-June 2008	AGENCIES	PREVIOUS MEASURABLE OUTPUTS/TARGETS 2004-2010	REVISED MEASURABLE OUTPUTS/TARGETS 2008-2010
			<p>In 2007, the Moral Recovery Officers Foundation, Inc., a sectoral member of the MSACC under the NACPA, held a pilgrimage workshop on Good Governance in Visayas. It also conducted a multisectoral workshop on good governance in Cebu City, in cooperation with the Office of the Deputy Ombudsman for the Visayas and the Regional Office of the DILG.</p> <p>The Evelio B. Javier Foundation, Inc. also a member of the sectoral council, organized a summit for the Civil Society Organizations (CSOs) Bids and Awards Committee. Observers to train them on the features of the law on Government Procurement Reform Act (RA 9184) and empower CSOs to participate in the bidding process</p>			

Anti-Corruption

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			<p>Integrity Development Committees with CSO representatives established in BIR, BOC, LTO and DPWH</p> <p>Training of local civil society organizations on existing anticorruption tools through Anti-Corruption Outreach in Luzon, Visayas, and Mindanao (conducted by Transparency and Accountability Network)</p> <p>Public Opinion survey results on the effectiveness and impact of procurement reforms (conducted by Social Weather Station or SWS in cooperation with Government Procurement Policy Board)</p> <p>Development of Handbook/ Volunteer Guides on Pork Barrel Watch Monitoring Medicine Monitoring and Internal Revenue Allotment (IRA) Watch (conducted by Coalition Against</p>		<p>No. of CSOs represented in the Integrity Development Committees to monitor implementation of IDR recommendations</p>	<p>No. of CSOs represented in the Integrity Development Committees to monitor implementation of IDR recommendations</p>

Anti-Corruption

OUTCOME	STRATEGIES	ACTIVITIES	ACTUAL ACCOMPLISHMENTS 2004-June 2008	AGENCIES	PREVIOUS MEASURABLE OUTPUTS/TARGETS 2004-2010	REVISED MEASURABLE OUTPUTS/TARGETS 2008-2010
	Introduce the use of citizen's charter as a tool for improved quality service, transparency and	Develop Citizen's Charter Manual/ Toolkit for Local Governments	<p>Corruption with support from The Asia Foundation and USAID)</p> <p>Development of Differential Expenditures Efficiency Measurement (DEEM) Tool (conducted by Procurement Watch with support from the Asia Foundation and USAID)</p> <p>Development of Lifestyle Check Guide for CSOs (conducted by Transparency and Accountability Network with support from the USAID)</p> <p>COMELEC and Supreme Court Appointments Watch conducted by Transparency and Accountability Network</p> <p>In 2006, the DAP developed a manual entitled "Making a Citizen's Charter: Quality Service, Transparency and Accountability in Local</p>	DAP	<p>Citizen's Charter Manual/Toolkit formulated.</p> <p>Number of local governments assisted.</p> <p>Number of launching</p>	<p>Citizen's Charter Manual/Toolkit formulated.</p> <p>Number of local governments assisted.</p> <p>Number of launching</p>

Anti-Corruption

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	accountability in public service	Establish an ICT-enabled corruption complaints infrastructure	<p>Governance; assisted the cities of Laoag, Sorsogon, Dumaguete, Bacolod, Iligan and Digos in the formulation of their respective citizen's charter; and conducted a national book launching on citizen's charter on Feb. 23, 2007 which was attended by LGUs, academe, civil society, media, NLAs, international and development partners. Four local citizen's charter launchings have been undertaken and 1,650 print copies of the manual and 135 CDs was produced and distributed.</p> <p>The DAP also oriented and trained 152 LGU officials and staff from six participating LGUs nationwide on the use of the citizen's charter toolkit.</p> <p>Since 2005 to June 2008, PAGC received 88 complaints via e-mail (mail@pagc.gov.ph).</p>	PAGC	<p>activities done Number of LGU officials and staff trained/oriented</p> <p>Establishment of (1) internet portal, (2) corruption-complaints call center,</p>	<p>activities done. Number of LGU officials and staff trained/oriented</p> <p>Establishment of (1) internet portal, (2) corruption-complaints call center, and (3) short</p>

Anti-Corruption

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		<p>Develop and implement public sector integrity standards</p> <p>Conduct diagnostic studies on corruption vulnerabilities in government</p>	<p>PAGC also introduced its “TXT-PAGC” campaign (0917 TXT PAGC-898 7242) and a total of 133 complaints were received and processed since its inception in June 2007</p> <p>Integrity Development Review of 17 participating agencies (one of the 10 areas assessed is procurement management)</p> <p>OMB conducted a study on the corruption vulnerabilities of the air cargo handling system at the NAIA to enhance its integrity infrastructure</p>	<p>OMB</p>	<p>and (3) short message system (SMS) reporting mechanism (2005)</p> <p>Establishment of Integrity Standards Manual by 2005</p> <p>Piloted agency/ system specific integrity audits (2006-2007)</p> <p>Development and launching of the Public Sector Information Program (2006-2010)</p> <p>Studies conducted in the following areas: public procurement and contracting; corruption operations in election systems, and policy corruption in local governments (2006-2010)</p>	<p>message system (SMS) reporting mechanism (2008)</p> <p>Establishment of Integrity Standards Manual by 2010</p> <p>Piloted agency/ system specific integrity audits (2010)</p> <p>Development and launching of the Public Sector Information Program (2010)</p> <p>Studies conducted in the following areas: public procurement and contracting; corruption operations in election systems and policy corruption in local governments (2010)</p>

Anti-Corruption

OUTCOME	STRATEGIES	ACTIVITIES	ACTUAL ACCOMPLISHMENTS 2004-June 2008	AGENCIES	PREVIOUS MEASURABLE OUTPUTS/TARGETS 2004-2010	REVISED MEASURABLE OUTPUTS/TARGETS 2008-2010
	<ul style="list-style-type: none"> • Fully implement the Government Procurement Reform Act <p>Fully operationalize the Government Electronic Procurement System (GEPS)</p>	<p>Develop framework and design integrity/ accountability mechanism in local/ urban governance</p> <p>Push all government agencies to participate in the GEPS</p>	<p>The status report of Philippine G-EPS proves its substantial impact in the procurement reforms. Data from 2004 to 2nd quarter of 2008 show significant increase in compliance:</p> <ul style="list-style-type: none"> • No. of registered agencies – from 824 to 6,978 • No. of notices posted – from 42,945 to 554,175 • No. of awards posted – from 5,838 to 86,900 	<p>OMB</p>	<p>Formulation and adoption of framework for local governance by LGUs (2005)</p> <p>Implemented/ replicated accountability mechanisms in the pilot LGUs (2007)</p> <p>GEPS used by government agencies to purchase common goods/supplies/ materials (2005-2010)</p> <p>Suppliers trained</p>	<p>Formulation and adoption of framework for local governance by LGUs (2010)</p> <p>Implemented/ replicated accountability mechanisms in the pilot LGUs (2010)</p> <p>GEPS used by 50% of national government agencies</p> <p>GEPS used by:</p> <ul style="list-style-type: none"> % of GOCCs % of all SUCs % of all LGUs <p>50% of registered suppliers trained</p>

Anti-Corruption

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			<ul style="list-style-type: none"> • No. of agencies given hands-on training- from 711 to 5,594 • No. of agencies given COA auditors training- from 17 to 391 • No. of agencies given budget officers training- from 1 to 682 • No. of registered suppliers – from 6,553 to 29,212 • No. of suppliers trained- from 950 to 5,121 • No. of personnel trained- from 1,050 to 5, 914 <p>The Government Procurement Policy Board (GPPB), through GPPB Resolution No. 14-2006, shortened the timeliness for the completion of the entire process for the procurement of goods, civil works, and consulting services to facilitate the early implementation of programs and projects. Moreover, the President created a Procurement Transparency Group,</p>			

Anti-Corruption

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		<p>Ensure all publicly bid opportunities of the central offices of all 12 GPPB member departments posted in the PhilGEPS</p>	<p>through EO 662-2007 issued on Sept. 20, 2007, as amended by EO 662-A, dated Nov. 15, 2007, and further amended by EO 662-B dated May 16, 2008. This is envisioned to promote public monitoring and enhance transparency of the public procurement system.</p> <p>To date, government agencies are mandated to post in the appropriate government website their Annual Procurement Plans and Procurement Monitoring Reports by virtue of EO 662-A</p> <p>Progress made in posting award notices of the central offices of GPPB member departments. In 2007, while these agencies post a vast majority of their publicly bid projects/opportunities in PhilGEPS, about 80% of these have awards posted in the government portal.</p>	<p>GPPB, Phil-GEPS</p>		<p>All publicly bid opportunities and awards by central offices of NGAs posted on Phil-GEPS</p>

Anti-Corruption

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	<p>Develop a Procurement Planning Monitoring and Evaluation System</p> <p>Develop a personal integrity program for procurement key players</p>	<p>Develop a Procurement, Planning, Monitoring and Evaluation System</p> <p>Develop a tripartite code of conduct for procurement officials, contractors/ suppliers and CSO observers</p> <p>Orientation workshop on the tripartite code of conduct</p>	<p>The PMES was amended and modified to be named the GPPB-TSO Online Monitoring and Evaluation System (OMES). As a monitoring tool, the system is envisioned to provide the GPPB immediate feedback on reform impact and more importantly, provide signals where an agency may require technical assistance. On Nov. 15, 2006, the first-ever web based monitoring tool of the GPPB was formally launched.</p> <p>Tripartite code of conduct drafted; 17 IDR participating agencies drafted their customized code of conduct for procurement</p> <p>Orientation workshop conducted on the tripartite code of conduct</p>	<p>OMB, 17 IDR participating agencies</p>	<p>Developed Procurement Planning, Monitoring and Evaluation System by 2005</p> <p>Generic and customized tripartite code of conduct developed</p> <p>Representatives from 17 IDR participating agencies attended the orientation workshop with CSO participants</p>	<p>Online Monitoring and Evaluation System (OMES) developed by 2010</p> <p>Generic and customized tripartite code of conduct developed</p>

Anti-Corruption

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	Encourage civil society organizations to acquire training in monitoring of procurement at all levels	Encourage civil society organizations to acquire training in monitoring of procurement at all levels	<p>The Procurement Watch Inc. was contracted on Feb. 28, 2005 to provide services for the Capacity Building for the Institutionalization of a Support Mechanism for Bids and Awards Committee (BAC) Observers in Government Procurement.</p> <p>One of the deliverables was the development of a Standard Training Module (STM) on procurement anchored on the provisions of the GPRA and its IRR for use in the Training of Trainers to be conducted with the Alliance and a pool of procurement experts to validate the contents of the STM and its appropriateness for dissemination as standard materials in training activities.</p> <p>There were 8 regional trainings conducted, two each in Luzon, Visayas, Mindanao, and NCR. The</p>	DBM, TSO	CSOs trained in procurement monitoring by 2005	CSOs trained in procurement monitoring by 2010

Anti-Corruption

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	Supplement and enhance the understanding of the new Procurement Law	Disseminate a procurement manual and a set of standard bidding documents (SBDs)	<p>trainings aim to sustain the expansion and capacity building of a pool of competent BAC observers.</p> <p>The Philippine Bidding Documents (PBDs) Edition II had been officially released for mandatory use by all government agencies starting July 1, 2005. Trainings on the use of PBDs had been rolled-out to the regions through the GPPB Authorized Trainers. Pilot-testing and customization of the Generic Procurement Manuals to 9 key Line Agencies was completed. Approval of the Generic Procurement Manuals (GPM) by the GPPB for use by government agencies on June 16, 2004. Ongoing roll-out of trainings on the GPM since October 2006.</p>	DBM, TSO	Procurement manual and sets of SBDs disseminated	Procurement manual and sets of SBDs disseminated

Anti-Corruption

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		<ul style="list-style-type: none"> • Development of a Professionalization Program for Public Procurement Practitioners • Approval of Customized Procurement Manuals • Approval of LGU Procurement Manual 	<p>The GPPB Technical Support Office (TSO) has bidded out the project and is in the process of selecting the academic institution envisioned to develop the modules necessary for the professionalization of the procurement officials</p> <p>The GPPB, with the mandate to develop generic procurement manuals, has likewise encouraged agencies to customize provisions of the Generic Procurement Manual to suit their organizational structure and procurement activities. It has approved 11 agency customized procurement manuals (DPWH, DILG, DA, MWSS, BIR, AFP, DND, DOH, DENR, DepEd, and City of Marikina)</p> <p>To suit the peculiarities involved in the procurement of LGUs, the GPPB approved in</p>	GPPB-TSO		<p>Selection of the academic institution by end of the 3rd quarter of 2008</p> <p>Increase in compliance to RA 9184 provisions</p> <p>Increase in compliance to RA 9184 by LGUs</p>

Anti-Corruption

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	Ensure the most cost-efficient project design and avoid overpricing of projects	Encourage bids for design to ensure the most cost efficient project design and avoid overpricing of Projects	<p>November 2007 the Local Government Procurement Manual, which includes salient provisions of the Local Government Code, the local budget and finance guidelines by the DBM and has likewise been harmonized with the ADP, JBIC and WB procurement guidelines</p> <p>The drafting of the Barangay Procurement manual is currently being undertaken by a consultant, hired through the technical assistance granted by ADB. It is envisioned to further simplify the explanation of the procurement law to cater to the specific needs of the local <i>barangays</i>.</p> <p>Guidelines already developed</p>	GPPB, InfraCom	Strengthened bidding to ensure the most cost-efficient project design and avoid overpricing of projects	<p>Approval of the <i>Barangay</i> Procurement Manuals by the end of 2008.</p> <p>50% compliance to RA 9184 by local governments</p> <p>Strengthened bidding guidelines to promote the bidding of project designs to ensure cost efficiency and prevent/minimize project overpricing</p>

Anti-Corruption

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		<p>for infrastructure projects</p> <ul style="list-style-type: none"> • Develop and implement guidelines for Design and Build Schemes for Infrastructure Projects • Fully implement RA 9184 and CPES (Contractors Performance Evaluation) 	<p>The guidelines refers to infrastructure projects where the procuring entity awards a single contract for the architectural/ engineering design and construction to a single firm, partnership, corporation, joint venture or consortium. The guidelines was approved on September 2007 and implemented on November 2007</p> <p>The CPES Implementing Guidelines for Road, Bridges, Housing Building Port and Harbor, Irrigation and Flood Control projects already developed and approved by the Infrastructure Committee (InfraCom)</p> <p>Amendments to the CPES Guidelines for each subsector have already been drafted to consolidate</p>	<p>GPPB</p> <p>GPPB, CIAP, InfraCom</p>	<p>Guidelines approved and implemented (2005-2010)</p> <p>CPES Guidelines for each subsector approved by the InfraCom</p>	<p>CPES Harmonized Guidelines for Infrastructure approved by 2008</p>

Anti-Corruption

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	Fully implement EO 278 that ensures the fair participation of local contractors and consultants	Formulation of Construction Industry Authority of the Philippines (CIAP) guidelines pursuant to Section 6.1 of the implementing rules and regulations (IRR) of EO 278 to determine the sufficiency	<p>said Guidelines into one general/harmonized guidelines. Said amendments are already up for approval by the InfraCom.</p> <p>Draft CPES Implementing Guidelines for Power Transmission and Distribution Projects prepared by TransCO was submitted to CIAP-PDCB for review/pilot-testing and validation of CPES InterAgency Committee (IAC). These Guidelines will be incorporated in the harmonized Implementing Guidelines for Infrastructure.</p> <p>In the late 2004, the CIAP Technical Working Group (TWG) formulated the CIAP guidelines pursuant to Sec. 6.1 of the IRR of EO 278. However, approval of the CIAP Guidelines was deferred due to the issue on the availability</p>		For implementation and adherence of all concerned government agencies	Module training on EO 278 and its IRR formulated by 2008

Anti-Corruption

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	Set quality and price standards for major infrastructure projects	<p>of Filipino capability in undertaking specific requirements for consulting services and/or construction of infrastructure projects</p> <p>Improve the methodology in estimating the approved budget for the contract that shall be prescribed as the ceiling for award of all locally funded projects</p> <p>Quality and responsiveness assurance through the adoption of strong quality assurance system for</p>	<p>of COFILCO's consultant database. The CIAP Guidelines were subsequently approved by the InfraCom on Dec. 6, 2006 after COFILCO submitted its database of Consultants.</p> <p>The report on the variances of cost and estimates was discussed during the Country Procurement Assessment Report (CPAR) Second Update Mission. Recommendations were considered and a technical assistance was proposed with World Bank in improving the skills/ training of engineers in estimating bid prices in line with the Procurement Reform effort.</p>	GPPB, major infrastructure agencies	<p>Improved methodology in place by end of 2004</p> <p>Improved methodology in place</p>	Improved methodology in place by end of 2008

Anti-Corruption

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	Review and amend the Build-Operate-Transfer (BOT) Law and its Implementing Rules and Regulations to promote wider private sector participation	<p>engineering design, projects supervision and management, and monitoring/ reporting as well as phase requirement for ISO certification of contractors and consultants</p> <p>Review and amend BOT Law and its IRR</p>	<p>The proposed amendments to the BOT Law and its IRR were subjected to public hearing on March 18, 2005. Proposed amendments were published on 29 March 2006. On April 4, 2006 NEDA Cabinet meeting, instructions were given to the BOT IRR Committee to incorporate further amendments to the IRR to improve the BOT process. In November 2006, issues on the IRR were discussed during the National Legal Forum. On May 2007, public hearing on the new round of proposed amendments to the IRR was held. As of June 2008, only DOF out</p>	NEDA, BOT IRR Committee	BOT IRR amended by 2006	BOT IRR amended anew by 2008

Anti-Corruption

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	Review and improve the framework for private sector participation in government projects	Formulate guidelines that will provide the overall framework for joint venture (JV)	<p>of nine member agencies, has not yet signed the proposed amendments.</p> <p>The DTI, as chair of the BOT Law IRR Committee, drafted an EO declaring JVs as a variant of BOT in 2005, as agreed by the IRR Committee. However, DTI did not pursue the enactment of said EO with OP until 2006. When chairmanship of the BOT IRR Committee was transferred to NEDA in 2006, NEDA opted to draft the JV Guidelines pursuant to EO 423, outside the scope of BOT. Draft JV Guidelines was reviewed (first draft) by the InfraCom during first semester of 2007 and was subsequently revised in consultation with GPPB and OGCC. Said Guidelines were approved in early April 2008 and became effective on May 2, 2008.</p>	GPPB, InfraCom	JV Guidelines approved by end of 2007	JV Guidelines approved by end of 2008

Anti-Corruption

OUTCOME	STRATEGIES	ACTIVITIES	ACTUAL ACCOMPLISHMENTS 2004-June 2008	AGENCIES	PREVIOUS MEASURABLE OUTPUTS/TARGETS 2004-2010	REVISED MEASURABLE OUTPUTS/TARGETS 2008-2010																														
	<ul style="list-style-type: none"> Implement New Government Accounting System (NGAs) to strengthen public financial accountability 	<p>Implement e-NGAS to IT compliant agencies through roll out of the e-NGAS software and training of agency personnel</p> <p>Intensify e-NGAS training for COA personnel</p> <p>Continue to enhance the e-NGAS software and develop related operating system</p>	<p>As of June 2008, e-NGAS implemented the following:</p> <p>NGAs - 255 LGUs - 256 GOCCs - <u>28</u> 539</p> <p>Deployed 2,182 trained personnel as part of the e-NGAS roll-out teams.</p> <p>e-NGAS Training Conducted:</p> <p>No. of Classes: 786 No. of Participants: 42,899 (including non-COAs)</p> <p>e-NGAS enhancements continued with version 1.2.1 installed in roll-out agencies.</p> <p>Budget System : NGA = version 1.1.1 LGU = version 1.1.0</p>	COA	<p>Installed e-NGAS in the national, local and corporate (2005-2007)</p> <p>Target implementation for e-NGAS:</p> <table border="1" data-bbox="1367 630 1671 776"> <thead> <tr> <th></th> <th>2004-2006</th> <th>2007</th> </tr> </thead> <tbody> <tr> <td>Nat'l</td> <td>120</td> <td>310</td> </tr> <tr> <td>Local</td> <td>76</td> <td>253</td> </tr> <tr> <td>Corp.</td> <td><u>11</u></td> <td><u>39</u></td> </tr> <tr> <td></td> <td>207</td> <td>602</td> </tr> </tbody> </table> <p>Deployed trained personnel as roll-out teams</p> <p>2005 - 150 personnel 2006 - 160 personnel 2007 - 222 personnel</p> <p>Enhanced/developed application systems 2005 – 7 application system 2006 – 7 application systems 2007 – 7 application systems</p>		2004-2006	2007	Nat'l	120	310	Local	76	253	Corp.	<u>11</u>	<u>39</u>		207	602	<p>Installed e-NGAS in the national, local and corporate (2005-2007)</p> <p>Target implementation for e-NGAS:</p> <table border="1" data-bbox="1671 630 1999 776"> <thead> <tr> <th></th> <th>2008-2010</th> <th>2007</th> </tr> </thead> <tbody> <tr> <td>Nat'l</td> <td>636</td> <td>1,066</td> </tr> <tr> <td>Local</td> <td>1,366</td> <td>1,695</td> </tr> <tr> <td>Corp.</td> <td><u>490</u></td> <td><u>540</u></td> </tr> <tr> <td></td> <td>2,492</td> <td>3,301</td> </tr> </tbody> </table> <p>80% of application systems developed must be implemented successfully</p>		2008-2010	2007	Nat'l	636	1,066	Local	1,366	1,695	Corp.	<u>490</u>	<u>540</u>		2,492	3,301
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Anti-Corruption

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	<ul style="list-style-type: none"> Enhance the anticorruption legal framework 	<p>Review and modify anti-corruption laws</p> <p>Design and implement integrity standards and review mechanisms in the preparation of laws</p>	<p>Related Operating Systems Cash Receipts Operations = pilot Implementation Cash Disbursement Operations = pilot Implementation Non-Cash Operations = ongoing Development Payroll System (Simplified) = pilot Tested at COA</p>	<p>OMB, PAGC, Congress</p> <p>OMB, Congress</p>	<p>Diagnostic study on corruption laws prepared (2005)</p> <p>Draft legislation prepared (2005)</p> <p>Completed advocacy initiatives with Congress and supporting stakeholders (2005)</p> <p>Development and adoption of integrity standards for the legislative process (2005)</p>	<p>Diagnostic study on corruption laws prepared</p> <p>Draft legislation prepared</p> <p>Completed advocacy initiatives with Congress and supporting stakeholders</p>

Anti-Corruption

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	<ul style="list-style-type: none"> • Improve frontline services to simplify and speed up agency processes 	<p>Pursue efficiency improvements through ICT, simplification of business processes, reduction of red tape, improvement of systems and procedures, institution-alizing performance measurement and feedback systems and other streamlining measures</p>	<p>The OMB conducted capacity building of frontline service providers in 17 participating agencies under the EC-OMB frontline services through the assistance of the PAHRDF; and installed OMB hotline service and interactive website for filing of requests for assistance</p> <p>In furtherance of its public assistance mandate, the OMB conducted 12 social caravans (“Meet the Ombudsman”) designed to bring government service to people’s doorsteps. The social caravans served a total of 15,545 beneficiaries, with the following breakdown: 4 social caravans in 2006 with 1,687 beneficiaries, 5 in 2007 with 7,327 beneficiaries and 3 in 2008 (as of June 30) with 5,531 beneficiaries</p>	<p>OMB, PAGC 17 IDR participating agencies</p>	<p>Feasibility study conducted (2005)</p> <p>Anti-red tape issuances circulated and implemented</p> <p>Comparative studies on processing time conducted</p>	<p>Anti-red tape issuances circulated and implemented</p> <p>Comparative studies on processing time conducted</p>

Anti-Corruption

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			<p>The OMB also established and institutionalized a mediation program that renders meaningful, responsive, and relevant public assistance. Statistics provided by the Public Assistance Bureau summarized the OMB mediation accomplishments as of June 30, 2008. Total Work and disposal of cases as of June 30, 2008: 666 total workload; and 556 disposal of cases with the following breakdown: 453 Success, 76 Failed and 27 Closed. The Performance Ratios: As to Success Rate: 86%; Clearance Rate: 83% and Disposal Rate: 87%</p> <p>The PAGC commented on the working draft of the IRR of RA 9485 or the Anti-Red Tape Act, with special consideration and reference to the inputs in the book “Fixing Society (The Inside World of Fixers in the Philippines)” and submitted the same to</p>			

Anti-Corruption

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		<p>Institutionalize performance excellence in public service through</p>	<p>CSC on Sept. 27, 2007. PAGC also served as one of the facilitators during the consultation meeting on the said IRR with various sectors of society, held on 13 May 2008. The IRR was issued by the CSC on July 24, 2008.</p> <p>TWG composed of CSC, DAP, OMB and PAGC drafting the IRR of RA 9485</p> <p>The National Competitiveness Council composed of DTI, DOF, DOTC, DepEd and NEDA with representatives from the private sector created the Anti-Red Tape Task Force to monitor improvement in business transactions and costs. The DTI spearheaded the inter-agency meeting.</p> <p>EO 605 was issued on February 23, 2007 to institutionalize the structure, mechanisms</p>	<p>OMB, PAGC, CSC, DAP</p> <p>DTI, DOF, DepEd, NEDA, Private Sector</p> <p>DBM and other agencies</p>	<p>IRR published by 2008</p> <p>Monitoring Reports</p> <p>Productivity enhancing projects/ measures implemented by agencies</p>	<p>IRR published by 2008</p> <p>Monitoring Reports</p> <p>Productivity enhancing projects/ measures implemented by agencies</p>

Anti-Corruption

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	<ul style="list-style-type: none"> Involve all sectors to scrutinize government projects willfully made available for transparency 	<p>the establishment of productivity enhancing projects/ systems</p> <p>Involve all sectors to scrutinize government projects willfully made available for transparency</p>	<p>and standards for the implementation of the Government Quality Management Program (GQMP) <i>(Please refer to Chapter 22: Bureaucratic Reforms)</i></p> <p>PAGC in accordance with RA 9184 advertised the procurement of required goods and services in the PAGC website and broadsheets</p> <p>PAGC representatives also seat as observer in various procurement activities of the housing sector per request of Vice President and HUDCC Chairman Noli De Castro</p> <p>PAGC is also a member of the Procurement Transparency Board created on Sept. 20, 2007 to enhance transparency</p> <p>Representatives of NGOs (as may be applicable) were also invited to</p>	<p>All agencies</p>	<p>Publication of government projects by NGO watchdogs</p>	<p>Publication of government projects by NGO watchdogs</p>

Anti-Corruption

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	<p><i>Promote zero tolerance for corruption</i></p> <ul style="list-style-type: none"> • Conduct ethics compliance, awareness-raising and values formation seminars in public institutions 	<p>Conduct values formation trainings/ seminars/ programs among career executive service professional and other public officials and employees sector in pushing for the anti-corruption agenda</p>	<p>observe the bidding processes for transparency.</p> <p>BAC Observers Complaint and Feedback Handling Mechanism formulated; 1,000 manual printed and distributed; 5 orientation trainings on the use of manual conducted</p> <p>PAGC assisted the Presidential Council on Values Formation (PCVF) in introducing values/ ethics-related activities to various agencies</p> <p>PAGC, in partnership with the San Lorenzo Ruiz Lay Formation Center initiated Values Formation Seminar Workshops to various IDAP covered agencies including the Presidential Commission on the Urban Poor (PCUP)</p>	<p>OMB, PWI</p> <p>OMB, PAGC, CSC, CESB, PCVF</p>	<p>Manuals printed and distributed; orientation trainings conducted</p> <p>Values formation training/seminars/ programs among career executive service professionals and other public officials and employees conducted</p>	<p>Accomplished</p> <p>Values formation training/seminars/ programs among career executive service professionals and other public officials and employees conducted</p>

Anti-Corruption

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			<p>The OMB (a) conducted <i>Ehem! Aha!</i> Values formation seminars in the 17 participating agencies in cooperation with the Philippine Society for Jesus; (b) developed and printed more than 200,000 copies of teaching exemplars (anticorruption modules/lesson plans) for dissemination to more than 44,000 public schools (elementary and secondary) nationwide; (c) laid out a communications plan provided for the airing of integrity TV shows and the conduct of multievent competitions with anti-corruption themes under the EC-OMB Corruption Project, among others; (d) In 2005, started conducting public accountability seminars for LGU officials; and (e) drafted and enforced its own code of conduct for officials and employees.</p> <p>The CESB conducted: (a) 22 Executive Leadership Program (ELP) trainings</p>			

Anti-Corruption

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		Implement the code of conduct for government executives	<p>with 659 participants; (b) 17 learning and Nurturing Programs for CES officials with 2,076 participants; and (c) 30 accredited trainings with 583 participants</p> <p>PAGC assisted IDAP-covered agencies in developing their own agency-specific code of conduct through the IDAP. From January to June 2007, 3 agencies (DOTC, NHA and MMDA) already adopted its own Code of Conduct.</p> <p>PAGC is also coordinating with USAID-ROLE and CSC to facilitate the conduct of a training workshop on the customization of the code of conduct to assist the other agencies in crafting the same (this is a project under the PhP1 billion Presidential Anti-Corruption Fund)</p>	OMB, PAGC, CESB		Customized Code of Conduct formulated

Anti-Corruption

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			<p>PAGC, under the PhP1 Billion Presidential Anti-Corruption Fund, initiated the project “Promoting the Formulation and Enforcement of Code of Conduct by Government Agencies in the Philippines”. The Project aims to drive public offices to formulate and enforce an internal code of conduct that will suit their specific mandates and operations to reduce incidence of corruption thereby improving the integrity in public service. Agency-beneficiaries include BOC, DPWH, DOH, BI, NLRC, DSWD, DA, DENR, PDEA, DepED, DILG, and NIA. The project is expected to be completed before the end of 2008.</p> <p>Under the EC-OMB Corruption Prevention Project, the OMB is assisting the 17 participating agencies in customizing their own</p>			

Anti-Corruption

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	<ul style="list-style-type: none"> Institutionalize values formation in the educational system 	Conduct of values education in schools	<p>procurement code of conduct</p> <p>The CESB (a) completed the CESPES pilot implementation in selected agencies; (b) incorporated the dimensions of integrity and accountability in the Assessment Center (AC), the second stage of the 4-stage CES eligibility process; and (c) conducted lifestyle checks as a component of the Validation stage, the last of the 4-stage CES eligibility process</p> <p>Funds from the European Commission enabled the Office of the Ombudsman to develop and print corruption prevention teaching modules for elementary and high school students; OMB-DepEd MOA on the</p>	OMB, PCVF, DepEd	200,000 copies of Anti-corruption Teaching Exemplars developed, printed and distributed to more than 44,000 elementary and secondary public schools nationwide	Full implementation of the CESPES in all agencies (2007 onwards); Reviewed CESPES tools and processes to evaluate its effectiveness as a component of performance management in DES (2008); Integrated CESPES into the competency-based human resource framework developed by the CESB (2009-2010)

Anti-Corruption

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			<p>development of the Teaching Exemplars and its integration in the basic education curriculum</p> <p>The EDSA People Power Commission/Good Citizenship Movement conducted 30 Regional Trainers Trainings and regular Trainers Trainings on Good Citizenship Values Formation for NSTP Coordinators and Values Trainors in all regions except ARMM. It was attended by 2,618 participants from a total of 900 schools. It has conducted 2 Trainers Trainings on Good Citizenship Values Formation Anti-Corruption Seminar-Workshop which was piloted in PAGC in 2006, to a total of 77 participants from 24 government agencies. It has promoted good citizenship values to youth groups, local officials, government employees, the</p>	<p>EDSA People Power Commission/ Good Citizenship Movement</p>	<p>Quarterly Trainers Trainings on Good Citizenship Values Formation in schools and government agencies conducted</p>	<p>Anticorruption Teaching Exemplars distributed and utilized</p> <p>Nationwide Campaign on Good Citizenship Values (2009-2011) undertaken by media</p> <p>Extensive and intensive promotion of good citizenship values in exemplar provinces in Luzon (Cavite), Visayas (Cebu), Mindanao (Davao), and NCR (Diocese of Cubao) undertaken</p> <p>The impact of values formation/social transformation in the exemplar provinces in terms of less crimes, corruption, jueteng, drugs and cleaner elections measured</p>

Anti-Corruption

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		<ul style="list-style-type: none"> • DepEd to revise the elementary and high school basic curriculum to replace the current <i>Makabayan</i> subject with character education program for students nationwide (<i>refer to Chapter 18: Education</i>) 	<p>media, local communities and Filipino communities abroad (Germany). It held National Congresses on Good Citizenship in 2006 and 2007 attended by groups promoting values nationwide from civil society, government, schools, religious and business sectors to align values formation efforts towards good citizenship and nation building. It has setup and maintains a Good Citizenship Website (www.mygoodmove.org) to link together all the promoters of good citizenship values nationwide.</p>	DepEd	Revised elementary and high school basic curriculum	Good citizenship values materials (video, photo posters and values-laden social artistry work like songs, drama, films, dance, art works, etc.) produced and disseminated in schools, offices and the media.

Anti-Corruption

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	<ul style="list-style-type: none"> • Multisectoral alliance to promote zero tolerance 	Mobilize CSOs, Media, academe and the private sector in pushing for the anti-corruption agenda	<p>Starting in 2004, PAGC launched an intensified advocacy campaign to increase public's awareness on the various initiatives of the government against graft and corruption and at the same time enjoin the public in the fight. Advocacy activities include airing of infomercials in various television stations and movie houses, production of the TV-series "<i>Krusada Kontra Korapsyon</i>" written and directed by Carlo J. Caparas, delivering of spiels in the TV-series "<i>Dios Ko Mahal Mo Ba Sila?</i>", airing of PAGC segment in the "One Morning Show" every Friday, at channels 4, 9 and 13, simulatenously, distribution of the PAGC newsletter, "The Graftbuster", conduct of press conferences and distribution of press releases.</p>	All anti-corruption agencies	Mobilized CSOs, media, academe and the private sector in pushing for the anticorruption agenda	Advocacy programs formulated and implemented

Anti-Corruption

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			<p>The PAGC officials were also active in its advocacy to promote zero-tolerance for corruption as they have been actively guesting in various TV and radio programs as well as other fora. There were more than 300 media interviews and exposures and representation to about 200 various fora from 2004 to June 2008.</p> <p>PAGC is also actively supporting the activities of Citizen's Crime Watch and the Balikatan People's Alliance by participating in their symposiums held at various schools over Metro Manila. PAGC also presented the gains in the government's fight against graft and corruption with a call for unified action on the same during the Regional Development Full Council Meetings of RDCs 2, 5, 8, 10, 11, and 12.</p>			

Anti-Corruption

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			OMB accredited 39 Corruption Prevention Units and 247 Junior Graftwatch Units as partners of the OMB in the community and public schools nationwide in anti-corruption work			