

# **PHILIPPINE BIDDING DOCUMENTS**

## **PROVISION OF ANTIVIRUS SOFTWARE SOLUTION AND LICENSE SUBSCRIPTION FOR THE NATIONAL ECONOMIC AND DEVELOPMENT AUTHORITY CENTRAL OFFICE**

**National Economic and Development Authority  
2016**

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## ***Section I. Invitation to Bid***



Republic of the Philippines

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## National Economic and Development Authority

### INVITATION TO BID

Invitation to Bid No.: **2016-04-002**

Date : **April 20, 2016**

1. The National Economic and Development Authority (NEDA) intends to apply the sum of ***One Million Three Hundred Thousand Pesos (PhP1,300,000.00)***, being the Approved Budget for the Contract (ABC) to payments under the contract for the ***Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office.***
2. The NEDA invites bids for the abovementioned procurement.
3. Bidding shall be governed and conducted through open competitive bidding procedures as specified in the Revised Implementing Rules and Regulations of Republic Act No. 9184, and such other requirements as indicated in the Bidding Documents.
4. A complete set of Bidding Documents may be inspected and acquired by interested Bidders in the address below, from **April 21, 2016 to May 10, 2016** (*except on Saturdays, Sundays and Holidays*), from **9:00 a.m. to 5:00 p.m.** and on **May 11, 2016**, from **9:00 a.m. to 12:00 noon**, and upon payment of a non-refundable participation fee for the Bidding Documents in the amount of **PhP5,000.00**. It may also be downloaded free of charge from the website of the Philippine Government Electronic Procurement System and the website of the NEDA. However, only Bidders who have paid the non-refundable participation fee not later than the deadline for submission of bids on **May 11, 2016, 12:00 noon** shall qualify to bid. Opening of bids shall immediately follow.
5. The NEDA shall hold the Pre-Bid Conference on **April 28, 2016, 12:00 noon** at the **Infrastructure Staff Conference Room, 3<sup>rd</sup>Floor, NEDA sa Pasig Bldg.**, which shall be open to all interested parties with written authorization letter from their principals.
6. Bids must be submitted in the address below accompanied by a bid security in any of the acceptable forms and in the amount stated in the Bidding Documents. The deadline of submission of bids is on **May 11, 2016, 12:00 noon**. Bid opening shall be held in the presence of the Bidders' representatives who choose to attend.
7. The NEDA reserves the right to accept or reject any bid, including that of the single eligible bidder, waive any minor deviation in the documents submitted which will not materially affect the substance of the bid and to annul the bidding process at any time prior to contract award, without incurring any liability to the affected bidder or bidders.

8. For further information, please contact:

***NEDA Bids and Awards Committee Secretariat***

c/o Procurement Section, General Services Division, Administrative Staff

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**CARLOS BERNARDO O. ABAD-SANTOS**

OIC-Assistant Director-General

and Chairperson

NEDA Bids and Awards Committee  
for Goods and Infrastructure Projects

## ***Section II. Instructions to Bidders***

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## **General**

### **1. Scope of Bid**

- 1.1. The procuring entity named in the **BDS** (hereinafter referred to as the “Procuring Entity”) wishes to receive bids for supply and delivery of the goods as described in Section VII. Technical Specifications (hereinafter referred to as the “Goods”).
- 1.2. The name, identification, and number of lots specific to this bidding are provided in the **BDS**. The contracting strategy and basis of evaluation of lots is described in ITB Clause 28.

### **2. Source of Funds**

The Procuring Entity has a budget or has applied for or received funds from the Funding Source named in the **BDS**, and in the amount indicated in the **BDS**. It intends to apply part of the funds received for the Project, as defined in the **BDS**, to cover eligible payments under the contract.

### **3. Corrupt, Fraudulent, Collusive, and Coercive Practices**

- 3.1. Unless otherwise specified in the **BDS**, the Procuring Entity as well as the bidders and suppliers shall observe the highest standard of ethics during the procurement and execution of the contract. In pursuance of this policy, the Procuring Entity:
  - (a) defines, for purposes of this provision, the terms set forth below as follows:
    - (i) “corrupt practice” means behavior on the part of officials in the public or private sectors by which they improperly and unlawfully enrich themselves, others, or induce others to do so, by misusing the position in which they are placed, and includes the offering, giving, receiving, or soliciting of anything of value to influence the action of any such official in the procurement process or in contract execution; entering, on behalf of the government, into any contract or transaction manifestly and grossly disadvantageous to the same, whether or not the public officer profited or will profit thereby, and similar acts as provided in RA 3019.
    - (ii) “fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring Entity, and includes collusive practices among Bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the Procuring Entity of the benefits of free and open competition.

- (iii) “collusive practices” means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Procuring Entity, designed to establish bid prices at artificial, non-competitive levels.
- (iv) “coercive practices” means harming or threatening to harm, directly or indirectly, persons, or their property to influence their participation in a procurement process, or affect the execution of a contract;
- (v) “obstructive practice” is
  - (aa) deliberately destroying, falsifying, altering or concealing of evidence material to an administrative proceedings or investigation or making false statements to investigators in order to materially impede an administrative proceedings or investigation of the Procuring Entity or any foreign government/foreign or international financing institution into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the administrative proceedings or investigation or from pursuing such proceedings or investigation; or
  - (bb) acts intended to materially impede the exercise of the inspection and audit rights of the Procuring Entity or any foreign government/foreign or international financing institution herein.
- (b) will reject a proposal for award if it determines that the Bidder recommended for award has engaged in any of the practices mentioned in this Clause for purposes of competing for the contract.

3.2. Further, the Procuring Entity will seek to impose the maximum civil, administrative, and/or criminal penalties available under applicable laws on individuals and organizations deemed to be involved in any of the practices mentioned in ITB Clause 3.1(a).

3.3. Furthermore, the Funding Source and the Procuring Entity reserve the right to inspect and audit records and accounts of a bidder or supplier in the bidding for and performance of a contract themselves or through independent auditors as reflected in the GCC Clause 3.

## **4. Conflict of Interest**

4.1. All Bidders found to have conflicting interests shall be disqualified to participate in the procurement at hand, without prejudice to the imposition of appropriate administrative, civil, and criminal sanctions. A Bidder may be considered to have conflicting interests with another Bidder in any of the

events described in paragraphs (a) through (c) below and a general conflict of interest in any of the circumstances set out in paragraphs (d) through (f) below:

- (a) A Bidder has controlling shareholders in common with another Bidder;
- (b) A Bidder receives or has received any direct or indirect subsidy from any other Bidder;
- (c) A Bidder has the same legal representative as that of another Bidder for purposes of this bid;
- (d) A Bidder has a relationship, directly or through third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder or influence the decisions of the Procuring Entity regarding this bidding process. This will include a firm or an organization who lends, or temporarily seconds, its personnel to firms or organizations which are engaged in consulting services for the preparation related to procurement for or implementation of the project if the personnel would be involved in any capacity on the same project;
- (e) A Bidder submits more than one bid in this bidding process. However, this does not limit the participation of subcontractors in more than one bid; or
- (f) A Bidder who participated as a consultant in the preparation of the design or technical specifications of the Goods and related services that are the subject of the bid.

4.2. In accordance with Section 47 of the IRR of RA 9184, all Bidding Documents shall be accompanied by a sworn affidavit of the Bidder that it is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), members of the Technical Working Group (TWG), members of the BAC Secretariat, the head of the Project Management Office (PMO) or the end-user unit, and the project consultants, by consanguinity or affinity up to the third civil degree. On the part of the Bidder, this Clause shall apply to the following persons:

- (a) If the Bidder is an individual or a sole proprietorship, to the Bidder himself;
- (b) If the Bidder is a partnership, to all its officers and members;
- (c) If the Bidder is a corporation, to all its officers, directors, and controlling stockholders; and
- (d) If the Bidder is a joint venture (JV), the provisions of items (a), (b), or (c) of this Clause shall correspondingly apply to each of the members of the said JV, as may be appropriate.

Relationship of the nature described above or failure to comply with this Clause will result in the automatic disqualification of a Bidder.

## 5. Eligible Bidders

- 5.1. Unless otherwise provided in the **BDS**, the following persons shall be eligible to participate in this bidding:
- (a) Duly licensed Filipino citizens/sole proprietorships;
  - (b) Partnerships duly organized under the laws of the Philippines and of which at least sixty percent (60%) of the interest belongs to citizens of the Philippines;
  - (c) Corporations duly organized under the laws of the Philippines, and of which at least sixty percent (60%) of the outstanding capital stock belongs to citizens of the Philippines;
  - (d) Cooperatives duly organized under the laws of the Philippines, and of which at least sixty percent (60%) of the interest belongs to citizens of the Philippines; and
  - (e) Unless otherwise provided in the **BDS**, persons/entities forming themselves into a JV, *i.e.*, a group of two (2) or more persons/entities that intend to be jointly and severally responsible or liable for a particular contract: Provided, however, that Filipino ownership or interest of the joint venture concerned shall be at least sixty percent (60%).
- 5.2. Foreign bidders may be eligible to participate when any of the following circumstances exist, as specified in the **BDS**:
- (a) When a Treaty or International or Executive Agreement as provided in Section 4 of the RA 9184 and its IRR allow foreign bidders to participate;
  - (b) Citizens, corporations, or associations of a country, included in the list issued by the GPPB, the laws or regulations of which grant reciprocal rights or privileges to citizens, corporations, or associations of the Philippines;
  - (c) When the Goods sought to be procured are not available from local suppliers; or
  - (d) When there is a need to prevent situations that defeat competition or restrain trade.
- 5.3. Government corporate entities may be eligible to participate only if they can establish that they (a) are legally and financially autonomous, (b) operate under commercial law, and (c) are not dependent agencies of the GOP or the Procuring Entity.
- 5.4. Unless otherwise provided in the **BDS**, the Bidder must have completed at least one contract similar to the Project the value of which, adjusted to current

prices using the National Statistics Office consumer price index, must be at least equivalent to a percentage of the ABC stated in the **BDS**.

For this purpose, contracts similar to the Project shall be those described in the **BDS**, and completed within the relevant period stated in the Invitation to Bid and **ITB** Clause 12.1(a)(ii).

- 5.5. The Bidder must submit a computation of its Net Financial Contracting Capacity (NFCC) which must be at least equal to the ABC to be bid, calculated as follows:

NFCC = [(Current assets minus current liabilities) (K)] minus the value of all outstanding or uncompleted portions of the projects under ongoing contracts, including awarded contracts yet to be started coinciding with the contract for this Project.

Where:

K = 10 for a contract duration of one year or less, 15 for a contract duration of more than one year up to two years, and 20 for a contract duration of more than two years.

The values of the bidder's current assets and current liabilities shall be based on the data submitted to the BIR, through its Electronic Filing and Payment System (EFPS).

## **6. Bidder's Responsibilities**

- 6.1. The Bidder or its duly authorized representative shall submit a sworn statement in the form prescribed in Section VIII. Bidding Forms as required as required in **ITB** Clause 12.1(b)(iii).
- 6.2. The Bidder is responsible for the following:
- (a) Having taken steps to carefully examine all of the Bidding Documents;
  - (b) Having acknowledged all conditions, local or otherwise, affecting the implementation of the contract;
  - (c) Having made an estimate of the facilities available and needed for the contract to be bid, if any;
  - (d) Having complied with its responsibility to inquire or secure Supplemental/Bid Bulletin(s) as provided under **ITB** Clause 10.3.
  - (e) Ensuring that it is not "blacklisted" or barred from bidding by the GOP or any of its agencies, offices, corporations, or LGUs, including

foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the GPPB;

- (f) Ensuring that each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
- (g) Authorizing the Head of the Procuring Entity or its duly authorized representative/s to verify all the documents submitted;
- (h) Ensuring that the signatory is the duly authorized representative of the Bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the Bidder in the bidding, with the duly notarized Secretary's Certificate attesting to such fact, if the Bidder is a corporation, partnership, cooperative, or joint venture;
- (i) Complying with the disclosure provision under Section 47 of RA 9184 in relation to other provisions of RA 3019; and
- (j) Complying with existing labor laws and standards, in the case of procurement of services.

Failure to observe any of the above responsibilities shall be at the risk of the Bidder concerned.

- 6.3. The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents.
- 6.4. It shall be the sole responsibility of the Bidder to determine and to satisfy itself by such means as it considers necessary or desirable as to all matters pertaining to the contract to be bid, including: (a) the location and the nature of this Project; (b) climatic conditions; (c) transportation facilities; and (d) other factors that may affect the cost, duration, and execution or implementation of this Project.
- 6.5. The Procuring Entity shall not assume any responsibility regarding erroneous interpretations or conclusions by the prospective or eligible bidder out of the data furnished by the procuring entity.
- 6.6. The Bidder shall bear all costs associated with the preparation and submission of his bid, and the Procuring Entity will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- 6.7. Before submitting their bids, the Bidder is deemed to have become familiar with all existing laws, decrees, ordinances, acts and regulations of the Philippines which may affect this Project in any way.

- 6.8. The Bidder should note that the Procuring Entity will accept bids only from those that have paid the nonrefundable fee for the Bidding Documents at the office indicated in the Invitation to Bid.

## **7. Origin of Goods**

Unless otherwise indicated in the **BDS**, there is no restriction on the origin of goods other than those prohibited by a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, subject to **ITB** Clause 27.1.

## **8. Subcontracts**

- 8.1. Unless otherwise specified in the **BDS**, the Bidder may subcontract portions of the Goods to an extent as may be approved by the Procuring Entity and stated in the **BDS**. However, subcontracting of any portion shall not relieve the Bidder from any liability or obligation that may arise from the contract for this Project.
- 8.2. Subcontractors must comply with the eligibility criteria and the documentary requirements specified in the **BDS**. In the event that any subcontractor is found by the Procuring Entity to be ineligible, the subcontracting of such portion of the Goods shall be disallowed.
- 8.3. The Bidder may identify the subcontractor to whom a portion of the Goods will be subcontracted at any stage of the bidding process or during contract implementation. If the Bidder opts to disclose the name of the subcontractor during bid submission, the Bidder shall include the required documents as part of the technical component of its bid.

## **Contents of Bidding Documents**

## **9. Pre-Bid Conference**

- 9.1. (a) If so specified in the **BDS**, a pre-bid conference shall be held at the venue and on the date indicated therein, to clarify and address the Bidders' questions on the technical and financial components of this Project.
- (b) *The pre-bid conference shall be held at least twelve (12) calendar days before the deadline for the submission and receipt of bids. If the Procuring Entity determines that, by reason of the method, nature, or complexity of the contract to be bid, or when international participation will be more advantageous to the GOP, a longer period for the preparation of bids is necessary, the pre-bid conference shall be held at least thirty (30) calendar days before the deadline for the submission and receipt of bids, as specified in the **BDS**.*
- 9.2. Bidders are encouraged to attend the pre-bid conference to ensure that they fully understand the Procuring Entity's requirements. Non-attendance of the Bidder will in no way prejudice its bid; however, the Bidder is expected to

know the changes and/or amendments to the Bidding Documents discussed during the pre-bid conference.

- 9.3. Any statement made at the pre-bid conference shall not modify the terms of the Bidding Documents unless such statement is specifically identified in writing as an amendment thereto and issued as a Supplemental/Bid Bulletin.

## **10. Clarification and Amendment of Bidding Documents**

- 10.1. Bidders who have purchased the Bidding Documents may request for clarification on any part of the Bidding Documents for an interpretation. Such request must be in writing and submitted to the Procuring Entity at the address indicated in the **BDS** at least ten (10) calendar days before the deadline set for the submission and receipt of bids.
- 10.2. Supplemental/Bid Bulletins may be issued upon the Procuring Entity's initiative for purposes of clarifying or modifying any provision of the Bidding Documents not later than seven (7) calendar days before the deadline for the submission and receipt of bids. Any modification to the Bidding Documents shall be identified as an amendment.
- 10.3. Any Supplemental/Bid Bulletin issued by the BAC shall also be posted on the Philippine Government Electronic Procurement System (PhilGEPS) and the website of the Procuring Entity concerned, if available. It shall be the responsibility of all Bidders who secure the Bidding Documents to inquire and secure Supplemental/Bid Bulletins that may be issued by the BAC. However, Bidders who have submitted bids before the issuance of the Supplemental/Bid Bulletin must be informed and allowed to modify or withdraw their bids in accordance with **ITB** Clause 23.

## **Preparation of Bids**

### **11. Language of Bid**

The bid, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring Entity, shall be written in English. If the eligibility requirements or statements, the bids, and all other documents submitted to the BAC are in foreign language other than English, it must be accompanied by a translation of the documents in English. The documents shall be translated by the relevant foreign government agency, the foreign government agency authorized to translate documents, or a registered translator in the foreign bidder's country; and shall be authenticated by the appropriate Philippine foreign service establishment/post or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines. The English translation shall govern, for purposes of interpretation of the bid.

### **12. Documents Comprising the Bid: Eligibility and Technical Components**

- 12.1. Unless otherwise indicated in the **BDS**, the first envelope shall contain the following eligibility and technical documents:



(a) Eligibility Documents –

Class “A” Documents:

- (i) Registration certificate from the Securities and Exchange Commission (SEC), Department of Trade and Industry (DTI) for sole proprietorship, or Cooperative Development Authority (CDA) for cooperatives, or any proof of such registration as stated in the **BDS**;
- (ii) Mayor’s permit issued by the city or municipality where the principal place of business of the prospective bidder is located;
- (iii) Statement of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid; and

Statement identifying the bidder’s single largest completed contract similar to the contract to be bid, except under conditions provided for in Sec. 23.5.1.3 of the IRR, within the relevant period as provided in the **BDS**.

The statement shall include, for each contract, the following:

- (iii.1) name of the contract;
- (iii.2) date of the contract;
- (iii.3) kinds of Goods;
- (iii.4) amount of contract and value of outstanding contracts;
- (iii.5) date of delivery; and
- (iii.6) end user’s acceptance or official receipt(s) issued for the contract, if completed.
- (iv) Audited financial statements, stamped “received” by the Bureau of Internal Revenue (BIR) or its duly accredited and authorized institutions, for the preceding calendar year, which should not be earlier than two (2) years from bid submission;
- (v) NFCC computation in accordance with **ITB** Clause 1.1;
- (vi) Tax clearance per Executive Order 398, Series of 2005, as finally reviewed and approved by the BIR.; and

Class “B” Document:

- (vii) If applicable, valid Joint Venture Agreement (JVA) shall be included in the bid.

- (b) Technical Documents –
  - (i) Bid security in accordance with **ITB** Clause 18. If the Procuring Entity requires the bidders to submit the bid security in the form of:
    - (i.1) a bank draft/guarantee or an irrevocable letter of credit issued by a foreign bank, it shall be accompanied by a confirmation from a Universal or Commercial Bank; or
    - (i.2) a surety bond, it shall be accompanied by a certification by the Insurance Commission that the surety or insurance company is authorized to issue such instruments;
  - (ii) Conformity with technical specifications, as enumerated and specified in Sections VI and VII of the Bidding Documents; and
  - (iii) Sworn statement in accordance with Section 25.2(a)(iv) of the IRR of RA 9184 and using the form prescribed in Section VIII. Bidding Forms.

### **13. Documents Comprising the Bid: Financial Component**

- 13.1. Unless otherwise stated in the **BDS**, the financial component of the bid shall contain the following:
  - (a) Financial Bid Form, which includes bid prices and the bill of quantities and the applicable Price Schedules, in accordance with **ITB** Clauses 15.1 and 15.4;
  - (b) If the Bidder claims preference as a Domestic Bidder or Domestic Entity, a certification from the DTI, SEC, or CDA issued in accordance with **ITB** Clause 27, unless otherwise provided in the **BDS**; and
  - (c) Any other document related to the financial component of the bid as stated in the **BDS**.
- 13.2 (a) Unless otherwise stated in the **BDS**, all bids that exceed the ABC shall not be accepted.
- (b) Unless otherwise indicated in the **BDS**, for foreign-funded procurement, a ceiling may be applied to bid prices provided the following conditions are met:
  - (i) Bidding Documents are obtainable free of charge on a freely accessible website. If payment of Bidding Documents is required by the procuring entity, payment could be made upon the submission of bids.

- (ii) The procuring entity has procedures in place to ensure that the ABC is based on recent estimates made by the responsible unit of the procuring entity and that the estimates reflect the quality, supervision and risk and inflationary factors, as well as prevailing market prices, associated with the types of works or goods to be procured.
- (iii) The procuring entity has trained cost estimators on estimating prices and analyzing bid variances.
- (iv) The procuring entity has established a system to monitor and report bid prices relative to ABC and engineer's/procuring entity's estimate.
- (v) The procuring entity has established a system to monitor and report bid prices relative to ABC and procuring entity's estimate. The procuring entity has established a monitoring and evaluation system for contract implementation to provide a feedback on actual total costs of goods and works.

## **14. Alternative Bids**

Alternative Bids shall be rejected. For this purpose, alternative bid is an offer made by a Bidder in addition or as a substitute to its original bid which may be included as part of its original bid or submitted separately therewith for purposes of bidding. A bid with options is considered an alternative bid regardless of whether said bid proposal is contained in a single envelope or submitted in two (2) or more separate bid envelopes.

## **15. Bid Prices**

- 15.1. The Bidder shall complete the appropriate Price Schedules included herein, stating the unit prices, total price per item, the total amount and the expected countries of origin of the Goods to be supplied under this Project.
- 15.2. The Bidder shall fill in rates and prices for all items of the Goods described in the Bill of Quantities. Bids not addressing or providing all of the required items in the Bidding Documents including, where applicable, Bill of Quantities, shall be considered non-responsive and, thus, automatically disqualified. In this regard, where a required item is provided, but no price is indicated, the same shall be considered as non-responsive, but specifying a "0" (zero) for the said item would mean that it is being offered for free to the Government.
- 15.3. The terms Ex Works (EXW), Cost, Insurance and Freight (CIF), Cost and Insurance Paid to (CIP), Delivered Duty Paid (DDP), and other trade terms used to describe the obligations of the parties, shall be governed by the rules prescribed in the current edition of the International Commercial Terms (INCOTERMS) published by the International Chamber of Commerce, Paris.
- 15.4. Prices indicated on the Price Schedule shall be entered separately in the following manner:

- (a) For Goods offered from within the Procuring Entity's country:
  - (i) The price of the Goods quoted EXW (ex works, ex factory, ex warehouse, ex showroom, or off-the-shelf, as applicable), including all customs duties and sales and other taxes already paid or payable:
    - (i.1) on the components and raw material used in the manufacture or assembly of Goods quoted ex works or ex factory; or
    - (i.2) on the previously imported Goods of foreign origin quoted ex warehouse, ex showroom, or off-the-shelf and any Procuring Entity country sales and other taxes which will be payable on the Goods if the contract is awarded.
  - (ii) The price for inland transportation, insurance, and other local costs incidental to delivery of the Goods to their final destination.
  - (iii) The price of other (incidental) services, if any, listed in the **BDS**.
- (b) For Goods offered from abroad:
  - (i) Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted DDP with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
  - (ii) The price of other (incidental) services, if any, listed in the **BDS**.

15.5. Prices quoted by the Bidder shall be fixed during the Bidder's performance of the contract and not subject to variation or price escalation on any account. A bid submitted with an adjustable price quotation shall be treated as non-responsive and shall be rejected, pursuant to **ITB** Clause 24.

All bid prices shall be considered as fixed prices, and therefore not subject to price escalation during contract implementation, except under extraordinary circumstances. Extraordinary circumstances refer to events that may be determined by the National Economic and Development Authority in accordance with the Civil Code of the Philippines, and upon the recommendation of the Procuring Entity. Nevertheless, in cases where the cost of the awarded contract is affected by any applicable new laws, ordinances, regulations, or other acts of the GOP, promulgated after the date of bid opening, a contract price adjustment shall be made or appropriate relief shall be applied on a no loss-no gain basis.

## 16. Bid Currencies

16.1. Prices shall be quoted in the following currencies:

- (a) For Goods that the Bidder will supply from within the Philippines, the prices shall be quoted in Philippine Pesos.
- (b) For Goods that the Bidder will supply from outside the Philippines, the prices may be quoted in the currency(ies) stated in the **BDS**. However, for purposes of bid evaluation, bids denominated in foreign currencies shall be converted to Philippine currency based on the exchange rate as published in the BSP reference rate bulletin on the day of the bid opening.

16.2. If so allowed in accordance with **ITB** Clause 16.1, the Procuring Entity for purposes of bid evaluation and comparing the bid prices will convert the amounts in various currencies in which the bid price is expressed to Philippine Pesos at the foregoing exchange rates.

16.3. Unless otherwise specified in the BDS, payment of the contract price shall be made in Philippine Pesos.

## 17. Bid Validity

17.1. Bids shall remain valid for the period specified in the **BDS** which shall not exceed one hundred twenty (120) calendar days from the date of the opening of bids.

17.2. In exceptional circumstances, prior to the expiration of the Bid validity period, the Procuring Entity may request Bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. The bid security described in **ITB** Clause 18 should also be extended corresponding to the extension of the bid validity period at the least. A Bidder may refuse the request without forfeiting its bid security, but his bid shall no longer be considered for further evaluation and award. A Bidder granting the request shall not be required or permitted to modify its bid.

## 18. Bid Security

18.1. The procuring entity shall prescribe in **BDS** the acceptable forms of bid security that bidders may opt to use, which shall include the Bid Securing Declaration and at least one (1) other form, the amount of which shall be equal to the percentage of the ABC in accordance with the following schedule:

Form of Bid Security	Amount of Bid Security (Equal to Percentage of the ABC)
(a) Cash or cashier's/manager's check issued by a Universal or Commercial Bank.	Two percent (2%)

Form of Bid Security	Amount of Bid Security (Equal to Percentage of the ABC)
(b) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.	
(c) Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security.	Five percent (5%)
(d) Any combination of Items (a) to (c)	Proportionate to share of form with respect to total amount of security
(e) Bid Securing Declaration	No percentage required

For biddings conducted by LGUs, the procuring entity may also require bidders to submit bid securities in the form cashier's/manager's check, bank draft/guarantee, or irrevocable letter of credit from other banks certified by the BSP as authorized to issue such financial statement.

The Bid Securing Declaration mentioned above is an undertaking which states, among others, that the bidder shall enter into contract with the procuring entity and furnish the performance security required under ITB Clause 33.2, from receipt of the Notice of Award, and committing to pay the corresponding fine, and be suspended for a period of time from being qualified to participate in any government procurement activity in the event it violates any of the conditions stated therein as provided in the guidelines issued by the GPPB.

- 18.2. The bid security should be valid for the period specified in the **BDS**. Any bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.
- 18.3. No bid securities shall be returned to bidders after the opening of bids and before contract signing, except to those that failed or declared as post-disqualified, upon submission of a written waiver of their right to file a motion for reconsideration and/or protest. Without prejudice on its forfeiture, bid securities shall be returned only after the bidder with the Lowest Calculated and Responsive Bid has signed the contract and furnished the performance security, but in no case later than the expiration of the bid security validity period indicated in **ITB** Clause 18.2.
- 18.4. Upon signing and execution of the contract pursuant to **ITB** Clause 32, and the posting of the performance security pursuant to **ITB** Clause 33, the successful Bidder's bid security will be discharged, but in no case later than the bid security validity period as indicated in the **ITB** Clause 18.2.

18.5. The bid security may be forfeited:

- (a) if a Bidder:
  - (i) withdraws its bid during the period of bid validity specified in **ITB** Clause 17;
  - (ii) does not accept the correction of errors pursuant to **ITB** Clause 28.3(b);
  - (iii) fails to submit the requirements within the prescribed period or a finding against their veracity as stated in **ITB** Clause 29.2;
  - (iv) submission of eligibility requirements containing false information or falsified documents;
  - (v) submission of bids that contain false information or falsified documents, or the concealment of such information in the bids in order to influence the outcome of eligibility screening or any other stage of the public bidding;
  - (vi) allowing the use of one's name, or using the name of another for purposes of public bidding;
  - (vii) withdrawal of a bid, or refusal to accept an award, or enter into contract with the Government without justifiable cause, after the Bidder had been adjudged as having submitted the Lowest Calculated and Responsive Bid;
  - (viii) refusal or failure to post the required performance security within the prescribed time;
  - (ix) refusal to clarify or validate in writing its bid during post-qualification within a period of seven (7) calendar days from receipt of the request for clarification;
  - (x) any documented attempt by a bidder to unduly influence the outcome of the bidding in his favor;
  - (xi) failure of the potential joint venture partners to enter into the joint venture after the bid is declared successful; or
  - (xii) all other acts that tend to defeat the purpose of the competitive bidding, such as habitually withdrawing from bidding, submitting late Bids or patently insufficient bid, for at least three (3) times within a year, except for valid reasons.
- (b) if the successful Bidder:
  - (i) fails to sign the contract in accordance with **ITB** Clause 32; or

- (ii) fails to furnish performance security in accordance with **ITB** Clause 33.

## **19. Format and Signing of Bids**

- 19.1. Bidders shall submit their bids through their duly authorized representative using the appropriate forms provided in on or before the deadline specified in the **ITB** Clauses 21 in two (2) separate sealed bid envelopes, and which shall be submitted simultaneously. The first shall contain the technical component of the bid, including the eligibility requirements under **ITB** Clause 12.1, and the second shall contain the financial component of the bid.
- 19.2. Forms as mentioned in **ITB** Clause 19.1 must be completed without any alterations to their format, and no substitute form shall be accepted. All blank spaces shall be filled in with the information requested.
- 19.3. The Bidder shall prepare and submit an original of the first and second envelopes as described in **ITB** Clauses 12 and 13. In the event of any discrepancy between the original and the copies, the original shall prevail.
- 19.4. The bid, except for unamended printed literature, shall be signed, and each and every page thereof shall be initialled, by the duly authorized representative/s of the Bidder.
- 19.5. Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialled by the duly authorized representative/s of the Bidder.

## **20. Sealing and Marking of Bids**

- 20.1. Bidders shall enclose their original eligibility and technical documents described in **ITB** Clause 12 in one sealed envelope marked “ORIGINAL - TECHNICAL COMPONENT”, and the original of their financial component in another sealed envelope marked “ORIGINAL - FINANCIAL COMPONENT”, sealing them all in an outer envelope marked “ORIGINAL BID”.
- 20.2. Each copy of the first and second envelopes shall be similarly sealed duly marking the inner envelopes as “COPY NO. \_\_\_\_ - TECHNICAL COMPONENT” and “COPY NO. \_\_\_\_ – FINANCIAL COMPONENT” and the outer envelope as “COPY NO. \_\_\_\_”, respectively. These envelopes containing the original and the copies shall then be enclosed in one single envelope.
- 20.3. The original and the number of copies of the Bid as indicated in the **BDS** shall be typed or written in indelible ink and shall be signed by the bidder or its duly authorized representative/s.
- 20.4. All envelopes shall:
  - (a) contain the name of the contract to be bid in capital letters;



- (b) bear the name and address of the Bidder in capital letters;
  - (c) be addressed to the Procuring Entity's BAC in accordance with **ITB** Clause 1.1;
  - (d) bear the specific identification of this bidding process indicated in the **ITB** Clause 1.2; and
  - (e) bear a warning "DO NOT OPEN BEFORE..." the date and time for the opening of bids, in accordance with **ITB** Clause 21.
- 20.5. If bids are not sealed and marked as required, the Procuring Entity will assume no responsibility for the misplacement or premature opening of the bid.

## **Submission and Opening of Bids**

### **21. Deadline for Submission of Bids**

Bids must be received by the Procuring Entity's BAC at the address and on or before the date and time indicated in the **BDS**.

### **22. Late Bids**

Any bid submitted after the deadline for submission and receipt of bids prescribed by the Procuring Entity, pursuant to **ITB** Clause 21, shall be declared "Late" and shall not be accepted by the Procuring Entity.

### **23. Modification and Withdrawal of Bids**

- 23.1. The Bidder may modify its bid after it has been submitted; provided that the modification is received by the Procuring Entity prior to the deadline prescribed for submission and receipt of bids. The Bidder shall not be allowed to retrieve its original bid, but shall be allowed to submit another bid equally sealed, properly identified, linked to its original bid marked as "TECHNICAL MODIFICATION" or "FINANCIAL MODIFICATION" and stamped "received" by the BAC. Bid modifications received after the applicable deadline shall not be considered and shall be returned to the Bidder unopened.
- 23.2. A Bidder may, through a Letter of Withdrawal, withdraw its bid after it has been submitted, for valid and justifiable reason; provided that the Letter of Withdrawal is received by the Procuring Entity prior to the deadline prescribed for submission and receipt of bids.
- 23.3. Bids requested to be withdrawn in accordance with **ITB** Clause 23.1 shall be returned unopened to the Bidders. A Bidder may also express its intention not to participate in the bidding through a letter which should reach and be stamped by the BAC before the deadline for submission and receipt of bids. A Bidder that withdraws its bid shall not be permitted to submit another bid, directly or indirectly, for the same contract.

- 23.4. No bid may be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Financial Bid Form. Withdrawal of a bid during this interval shall result in the forfeiture of the Bidder's bid security, pursuant to **ITB** Clause 18.5, and the imposition of administrative, civil and criminal sanctions as prescribed by RA 9184 and its IRR.

## **24. Opening and Preliminary Examination of Bids**

- 24.1. The BAC shall open the first bid envelopes of Bidders in public as specified in the **BDS** to determine each Bidder's compliance with the documents prescribed in **ITB** Clause 12. For this purpose, the BAC shall check the submitted documents of each bidder against a checklist of required documents to ascertain if they are all present, using a non-discretionary "pass/fail" criterion. If a bidder submits the required document, it shall be rated "passed" for that particular requirement. In this regard, bids that fail to include any requirement or are incomplete or patently insufficient shall be considered as "failed". Otherwise, the BAC shall rate the said first bid envelope as "passed".
- 24.2. Unless otherwise specified in the **BDS**, immediately after determining compliance with the requirements in the first envelope, the BAC shall forthwith open the second bid envelope of each remaining eligible bidder whose first bid envelope was rated "passed". The second envelope of each complying bidder shall be opened within the same day. In case one or more of the requirements in the second envelope of a particular bid is missing, incomplete or patently insufficient, and/or if the submitted total bid price exceeds the ABC unless otherwise provided in **ITB** Clause 0, the BAC shall rate the bid concerned as "failed". Only bids that are determined to contain all the bid requirements for both components shall be rated "passed" and shall immediately be considered for evaluation and comparison.
- 24.3. Letters of withdrawal shall be read out and recorded during bid opening, and the envelope containing the corresponding withdrawn bid shall be returned to the Bidder unopened. If the withdrawing Bidder's representative is in attendance, the original bid and all copies thereof shall be returned to the representative during the bid opening. If the representative is not in attendance, the bid shall be returned unopened by registered mail. The Bidder may withdraw its bid prior to the deadline for the submission and receipt of bids, provided that the corresponding Letter of Withdrawal contains a valid authorization requesting for such withdrawal, subject to appropriate administrative sanctions.
- 24.4. If a Bidder has previously secured a certification from the Procuring Entity to the effect that it has previously submitted the above-enumerated Class "A" Documents, the said certification may be submitted in lieu of the requirements enumerated in **ITB** Clause 12.1(a), items (i) to (v).
- 24.5. In the case of an eligible foreign Bidder as described in **ITB** Clause 5, the Class "A" Documents described in **ITB** Clause 12.1(a) may be substituted

with the appropriate equivalent documents, if any, issued by the country of the foreign Bidder concerned.

- 24.6. Each partner of a joint venture agreement shall likewise submit the requirements in **ITB** Clauses 12.1(a)(i) and 12.1(a)(ii). Submission of documents required under **ITB** Clauses 12.1(a)(ii) to 12.1(a)(v) by any of the joint venture partners constitutes compliance.
- 24.7. The Procuring Entity shall prepare the minutes of the proceedings of the bid opening that shall include, as a minimum: (a) names of Bidders, their bid price, bid security, findings of preliminary examination; and (b) attendance sheet. The BAC members shall sign the abstract of bids as read.

## **Evaluation and Comparison of Bids**

### **25. Process to be Confidential**

- 25.1. Members of the BAC, including its staff and personnel, as well as its Secretariat and TWG, are prohibited from making or accepting any kind of communication with any bidder regarding the evaluation of their bids until the issuance of the Notice of Award, unless otherwise allowed in the case of **ITB** Clause 26.
- 25.2. Any effort by a bidder to influence the Procuring Entity in the Procuring Entity's decision in respect of bid evaluation, bid comparison or contract award will result in the rejection of the Bidder's bid.

### **26. Clarification of Bids**

To assist in the evaluation, comparison, and post-qualification of the bids, the Procuring Entity may ask in writing any Bidder for a clarification of its bid. All responses to requests for clarification shall be in writing. Any clarification submitted by a Bidder in respect to its bid and that is not in response to a request by the Procuring Entity shall not be considered.

### **27. Domestic Preference**

- 27.1. Unless otherwise stated in the **BDS**, the Procuring Entity will grant a margin of preference for the purpose of comparison of bids in accordance with the following:
  - (a) The preference shall be applied when (i) the lowest Foreign Bid is lower than the lowest bid offered by a Domestic Bidder, or (ii) the lowest bid offered by a non-Philippine national is lower than the lowest bid offered by a Domestic Entity.
  - (b) For evaluation purposes, the lowest Foreign Bid or the bid offered by a non-Philippine national shall be increased by fifteen percent (15%).
  - (c) In the event that (i) the lowest bid offered by a Domestic Entity does not exceed the lowest Foreign Bid as increased, or (ii) the lowest bid

offered by a non-Philippine national as increased, then the Procuring Entity shall award the contract to the Domestic Bidder/Entity at the amount of the lowest Foreign Bid or the bid offered by a non-Philippine national, as the case may be.

- (d) If the Domestic Entity/Bidder refuses to accept the award of contract at the amount of the Foreign Bid or bid offered by a non-Philippine national within two (2) calendar days from receipt of written advice from the BAC, the Procuring Entity shall award to the bidder offering the Foreign Bid or the non-Philippine national, as the case may be, subject to post-qualification and submission of all the documentary requirements under these Bidding Documents.

27.2. A Bidder may be granted preference as a Domestic Entity subject to the certification from the DTI (in case of sole proprietorships), SEC (in case of partnerships and corporations), or CDA (in case of cooperatives) that the (a) sole proprietor is a citizen of the Philippines or the partnership, corporation, cooperative, or association is duly organized under the laws of the Philippines with at least seventy five percent (75%) of its interest or outstanding capital stock belonging to citizens of the Philippines, (b) habitually established in business and habitually engaged in the manufacture or sale of the merchandise covered by his bid, and (c) the business has been in existence for at least five (5) consecutive years prior to the advertisement and/or posting of the Invitation to Bid for this Project.

27.3. A Bidder may be granted preference as a Domestic Bidder subject to the certification from the DTI that the Bidder is offering unmanufactured articles, materials or supplies of the growth or production of the Philippines, or manufactured articles, materials, or supplies manufactured or to be manufactured in the Philippines substantially from articles, materials, or supplies of the growth, production, or manufacture, as the case may be, of the Philippines.

## **28. Detailed Evaluation and Comparison of Bids**

28.1. The Procuring Entity will undertake the detailed evaluation and comparison of bids which have passed the opening and preliminary examination of bids, pursuant to **ITB** Clause 24, in order to determine the Lowest Calculated Bid.

28.2. The Lowest Calculated Bid shall be determined in two steps:

- (a) The detailed evaluation of the financial component of the bids, to establish the correct calculated prices of the bids; and
- (b) The ranking of the total bid prices as so calculated from the lowest to the highest. The bid with the lowest price shall be identified as the Lowest Calculated Bid.

28.3. The Procuring Entity's BAC shall immediately conduct a detailed evaluation of all bids rated "passed," using non-discretionary pass/fail criteria. Unless

otherwise specified in the **BDS**, the BAC shall consider the following in the evaluation of bids:

- (a) Completeness of the bid. Unless the ITB specifically allows partial bids, bids not addressing or providing all of the required items in the Schedule of Requirements including, where applicable, bill of quantities, shall be considered non-responsive and, thus, automatically disqualified. In this regard, where a required item is provided, but no price is indicated, the same shall be considered as non-responsive, but specifying a "0" (zero) for the said item would mean that it is being offered for free to the Procuring Entity; and
  - (b) Arithmetical corrections. Consider computational errors and omissions to enable proper comparison of all eligible bids. It may also consider bid modifications, if allowed in the **BDS**. Any adjustment shall be calculated in monetary terms to determine the calculated prices.
- 28.4. Based on the detailed evaluation of bids, those that comply with the above-mentioned requirements shall be ranked in the ascending order of their total calculated bid prices, as evaluated and corrected for computational errors, discounts and other modifications, to identify the Lowest Calculated Bid. Total calculated bid prices, as evaluated and corrected for computational errors, discounts and other modifications, which exceed the ABC shall not be considered, unless otherwise indicated in the **BDS**.
- 28.5. The Procuring Entity's evaluation of bids shall only be based on the bid price quoted in the Financial Bid Form.
- 28.6. Bids shall be evaluated on an equal footing to ensure fair competition. For this purpose, all bidders shall be required to include in their bids the cost of all taxes, such as, but not limited to, value added tax (VAT), income tax, local taxes, and other fiscal levies and duties which shall be itemized in the bid form and reflected in the detailed estimates. Such bids, including said taxes, shall be the basis for bid evaluation and comparison.

## **29. Post-Qualification**

- 29.1. The Procuring Entity shall determine to its satisfaction whether the Bidder that is evaluated as having submitted the Lowest Calculated Bid (LCB) complies with and is responsive to all the requirements and conditions specified in **ITB** Clauses 5, 12, and 13.
- 29.2. Within a non-extendible period of three (3) calendar days from receipt by the bidder of the notice from the BAC that it submitted the LCB, the Bidder shall submit the following documentary requirements:
- (a) Latest income and business tax returns in the form specified in the **BDS**;
  - (b) Certificate of PhilGEPS Registration or PhilGEPS Registration Number if the procuring entity is a Philippine foreign office or post,

provided that participating bidders should register with the PhilGEPS prior to bid opening; and

- (c) Other appropriate licenses and permits required by law and stated in the **BDS**.

Failure of the Bidder declared as Lowest Calculated Bid to duly submit the requirements under this Clause or a finding against the veracity of such shall be ground for forfeiture of the bid security and disqualification of the Bidder for award.

- 29.3. The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted pursuant to **ITB** Clauses 12 and 13, as well as other information as the Procuring Entity deems necessary and appropriate, using a non-discretionary "pass/fail" criterion.
- 29.4. If the BAC determines that the Bidder with the Lowest Calculated Bid passes all the criteria for post-qualification, it shall declare the said bid as the Lowest Calculated Responsive Bid, and recommend to the Head of the Procuring Entity the award of contract to the said Bidder at its submitted price or its calculated bid price, whichever is lower.
- 29.5. A negative determination shall result in rejection of the Bidder's Bid, in which event the Procuring Entity shall proceed to the next Lowest Calculated Bid to make a similar determination of that Bidder's capabilities to perform satisfactorily. If the second Bidder, however, fails the post qualification, the procedure for post qualification shall be repeated for the Bidder with the next Lowest Calculated Bid, and so on until the Lowest Calculated Responsive Bid is determined for contract award.
- 29.6. Within a period not exceeding seven (7) calendar days from the date of receipt of the recommendation of the BAC, the Head of the Procuring Entity shall approve or disapprove the said recommendation. In the case of GOCCs and GFIs, the period provided herein shall be fifteen (15) calendar days.

### **30. Reservation Clause**

- 30.1. Notwithstanding the eligibility or post-qualification of a Bidder, the Procuring Entity concerned reserves the right to review its qualifications at any stage of the procurement process if it has reasonable grounds to believe that a misrepresentation has been made by the said Bidder, or that there has been a change in the Bidder's capability to undertake the project from the time it submitted its eligibility requirements. Should such review uncover any misrepresentation made in the eligibility and bidding requirements, statements or documents, or any changes in the situation of the Bidder which will affect its capability to undertake the project so that it fails the preset eligibility or bid evaluation criteria, the Procuring Entity shall consider the said Bidder as ineligible and shall disqualify it from submitting a bid or from obtaining an award or contract.

- 30.2. Based on the following grounds, the Procuring Entity reserves the right to reject any and all bids, declare a failure of bidding at any time prior to the contract award, or not to award the contract, without thereby incurring any liability, and make no assurance that a contract shall be entered into as a result of the bidding:
- (a) If there is *prima facie* evidence of collusion between appropriate public officers or employees of the Procuring Entity, or between the BAC and any of the Bidders, or if the collusion is between or among the bidders themselves, or between a Bidder and a third party, including any act which restricts, suppresses or nullifies or tends to restrict, suppress or nullify competition;
  - (b) If the Procuring Entity's BAC is found to have failed in following the prescribed bidding procedures; or
  - (c) For any justifiable and reasonable ground where the award of the contract will not redound to the benefit of the GOP as follows:
    - (i) If the physical and economic conditions have significantly changed so as to render the project no longer economically, financially or technically feasible as determined by the head of the procuring entity;
    - (ii) If the project is no longer necessary as determined by the head of the procuring entity; and
    - (iii) If the source of funds for the project has been withheld or reduced through no fault of the Procuring Entity.
- 30.3. In addition, the Procuring Entity may likewise declare a failure of bidding when:
- (a) No bids are received;
  - (b) All prospective Bidders are declared ineligible;
  - (c) All bids fail to comply with all the bid requirements or fail post-qualification; or
  - (d) The Bidder with the Lowest Calculated Responsive Bid (LCRB) refuses, without justifiable cause to accept the award of contract, and no award is made.

### **Award of Contract**

## **31. Contract Award**

- 31.1. Subject to **ITB** Clause 29, the Procuring Entity shall award the contract to the Bidder whose bid has been determined to be the LCRB.

- 31.2. Prior to the expiration of the period of bid validity, the Procuring Entity shall notify the successful Bidder in writing that its bid has been accepted, through a Notice of Award received personally or sent by registered mail or electronically, receipt of which must be confirmed in writing within two (2) days by the Bidder with the LCRB and submitted personally or sent by registered mail or electronically to the Procuring Entity.
- 31.3. Notwithstanding the issuance of the Notice of Award, award of contract shall be subject to the following conditions:
- (a) Submission of the valid JVA, if applicable, within ten (10) calendar days from receipt by the Bidder of the notice from the BAC that the Bidder has the LCRB;
  - (b) Posting of the performance security in accordance with **ITB** Clause 33;
  - (c) Signing of the contract as provided in **ITB** Clause 32; and
  - (d) Approval by higher authority, if required.
- 31.4. At the time of contract award, the Procuring Entity shall not increase or decrease the quantity of goods originally specified in Section VI. Schedule of Requirements.

## **32. Signing of the Contract**

- 32.1. At the same time as the Procuring Entity notifies the successful Bidder that its bid has been accepted, the Procuring Entity shall send the Contract Form to the Bidder, which contract has been provided in the Bidding Documents, incorporating therein all agreements between the parties.
- 32.2. Within ten (10) calendar days from receipt of the Notice of Award, the successful Bidder shall post the required performance security and sign and date the contract and return it to the Procuring Entity.
- 32.3. The Procuring Entity shall enter into contract with the successful Bidder within the same ten (10) calendar day period provided that all the documentary requirements are complied with.
- 32.4. The following documents shall form part of the contract:
- (a) Contract Agreement;
  - (b) Bidding Documents;
  - (c) Winning bidder's bid, including the Technical and Financial Proposals, and all other documents/statements submitted;
  - (d) Performance Security;
  - (e) Credit line in accordance with **ITB** Clause 1.1, if applicable;



- (f) Notice of Award of Contract; and
- (g) Other contract documents that may be required by existing laws and/or specified in the **BDS**.

### **33. Performance Security**

- 33.1. To guarantee the faithful performance by the winning Bidder of its obligations under the contract, it shall post a performance security within a maximum period of ten (10) calendar days from the receipt of the Notice of Award from the Procuring Entity and in no case later than the signing of the contract.
- 33.2. The procuring entity shall prescribe at least two (2) acceptable forms of performance security taken from two (2) categories below that bidders may opt to use, denominated in Philippine Pesos and posted in favor of the Procuring Entity in an amount equal to the percentage of the total contract price in accordance with the following schedule:

<b>Form of Performance Security</b>	<b>Amount of Performance Security (Equal to Percentage of the Total Contract Price)</b>
(a) Cash or cashier's/manager's check issued by a Universal or Commercial Bank.	Five percent (5%)
(b) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.	
(c) Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security; and/or	Thirty percent (30%)
(d) Any combination of the foregoing.	Proportionate to share of form with respect to total amount of security

- 33.4. Failure of the successful Bidder to comply with the above-mentioned requirement shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security, in which event the Procuring Entity shall initiate and complete the post qualification of the second Lowest Calculated Bid. The procedure shall be repeated until the LCRB is identified and selected for contract award. However if no Bidder passed post-qualification, the BAC shall declare the bidding a failure and conduct a re-bidding with re-advertisement.

### **34. Notice to Proceed**

- 34.1. Within three (3) calendar days from the date of approval of the contract by the appropriate government approving authority, the Procuring Entity shall issue its Notice to Proceed to the Bidder.
- 34.2. The contract effectivity date shall be provided in the Notice to Proceed by the Procuring Entity, which date shall not be later than seven (7) calendar days from the issuance of the Notice to Proceed.

### **35. Protest Mechanism**

Decision of the procuring entity at any stage of the procurement process may be questioned in accordance with Section 55 of the revised Implementing Rules and Regulations of Republic Act 9184.

### ***Section III. Bid Data Sheet***

# Bid Data Sheet

ITB Clause	
1.1	The Procuring Entity is <i>National Economic and Development Authority</i>
1.2	The lot(s) and reference is/are:  <b><i>Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office</i></b>
<u>2</u>	The Funding Source is:  The Government of the Philippines (GOP) through <b><i>RA 10717 (GAA 2016)</i></b> in the amount of <b><i>One Million Three Hundred Thousand Pesos (PhP1,300,000.00)</i></b>  <b><i>Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office</i></b>
3.1	No further instructions.
4.0	No further instructions.
5.1	No further instructions.
5.2	None of the circumstances mentioned in the <b>ITB</b> Clause exists in this Project. Foreign bidders, except those falling under <b>ITB</b> Clause 5.2(b), may not participate in this Project.
5.4	The Bidder must have completed, within the period specified in the Invitation to Bid and ITB Clause 12.1(a)(iii), a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.
7	No further instructions.
8.1	Subcontracting is not allowed.
8.2	Not applicable
9.1	The Procuring Entity shall hold a pre-bid conference for this Project on <b><i>April 28, 2016, 12:00 noon, at the Infrastructure Staff Conference Room, 3<sup>rd</sup> floor, NEDA-sa-Pasig Bldg.</i></b>
10.1	The Procuring Entity's address is:  <i>National Economic and Development Authority (NEDA) No. 12 Saint Josemaria Escriva Drive, Ortigas Center, Pasig City 1605 NEDA Bids and Awards Committee Secretariat c/o Procurement Section, General Services Division 2<sup>nd</sup> Floor, NEDA sa Pasig Building Tel No. 631-0945 loc. 204; Fax No. 634-7916</i>

12.1(a)	<b><i>Please comply with the submission of the documents required under Items IV(A)(a) to IV(A)(c) of Section IX, Terms of Reference.</i></b>
12.1(a)(i)	<i>No other acceptable proof of registration is recognized.</i>
12.1(a)(ii)	<p><i>The statement of all ongoing government and private contracts shall include all such contracts within <b>five (5) years</b> prior to the deadline for the submission and receipt of bids.</i></p> <p><b><i>Use attached <u>Annex “B-1”</u></i></b></p> <p><i>The statement identifying the bidder’s single largest completed contract similar to the contract to be bid within the last five (5) years.</i></p> <p><b><i>Use attached <u>Annex “B”</u></i></b></p> <p><i>Per GPPB Resolution No. 16-2014 dated June 20, 2014.</i></p>
13.1	No additional requirements.
13.1(b)	No further instructions.
0	The ABC is <b><i>One Million Three Hundred Thousand Pesos (PhP1,300,000.00)</i></b> , inclusive of all applicable government taxes and charges. Any bid with a financial component exceeding this amount shall not be accepted.
15.1 to 15.4	<b><i>See attached <u>Annex “A”</u> of Bid Form</i></b>
15.4(a)(iii)	No incidental services are required.
15.4(b)	No incidental services are required.
16.1(b)	The Bid prices for Goods supplied from outside of the Philippines shall be quoted in Philippine Pesos.
17.1	No further instructions
18.1	<p>The bid security shall be in any of the following forms:</p> <ol style="list-style-type: none"> <li>1. The amount of <b><i>PhP26,000.00</i></b> [2% of ABC], if bid security is in cash, cashier’s/manager’s check, bank draft/guarantee or irrevocable letter of credit; or</li> <li>2. Bid Securing Declaration. (See <b><i><u>Annex “D”</u></i></b>)</li> </ol>
18.2	The bid security shall be valid for the period 120 calendar days from date of bid opening.
20.3	<i>Each Bidder shall submit one (1) original and three (3) readable copies of the first and second components of its bid. Documents to be submitted</i>

	<p><i>shall be properly tabbed and labeled.</i></p> <p><i>For details in the preparation of sealed bids, please refer to the attached diagram in <b><u>Annex “C”</u></b></i></p>
21	<p>The address for Submission of bids is:</p> <p><i>The NEDA Bids and Awards Committee c/o Procurement Section, General Services Division National Economic and Development Authority 2<sup>nd</sup> Floor NEDA-sa-Pasig Building No. 12 Saint Josemaria Escriva Drive, Ortigas Center, Pasig City 1605</i></p> <p>The deadline for submission of bids is on <b><i>May 11, 2016, 12:00 noon</i></b></p>
24.1	<p>The place of bid opening is at <b><i>Infrastructure Staff Conference Room, 3rd floor, NEDA-sa Pasig-Bldg.-Bldg.</i></b></p> <p>The date and time of bid opening is <b><i>May 11, 2016, 12:01 PM.</i></b></p> <p>All bidder representative/s will have to secure and bring a <i>written authority</i> from their authorized official (e.g., president, governing boards if Corporation) to be presented to the NBAC during the Bid Opening stating that said representative is an authorized person to speak for and in behalf of their office/company.</p>
24.2	No further instructions.
27.1	No further instructions.
28.3	No further instructions.
28.3(b)	<i>Bid modification is not allowed.</i>
28.4	No further instructions.
29.2(a)	<p><b><u><i>Only tax returns filed and taxes paid through the BIR Electronic Filing and Payment System (EFPS) shall be accepted.</i></u></b></p> <p><i>NOTE: The latest income and business tax returns are those within the last six months preceding the date of bid submission.</i></p>
29.2(c)	<i>Not applicable</i>
32.4(g)	<i>No further instructions.</i>
33.2	<p><b><i>The Procuring Entity shall only accept a performance security in either of the following forms:</i></b></p> <p>(a) Cash or cashier's/manager's check issued by a Universal or Commercial Bank.</p>

	(b) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank.
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## ***Section IV. General Conditions of Contract***



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## 1. Definitions

1.1. In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring Entity and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- (c) “The Goods” means all of the supplies, equipment, machinery, spare parts, other materials and/or general support services which the Supplier is required to provide to the Procuring Entity under the Contract.
- (d) “The Services” means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Supplier covered under the Contract.
- (e) “GCC” means the General Conditions of Contract contained in this Section.
- (f) “SCC” means the Special Conditions of Contract.
- (g) “The Procuring Entity” means the organization purchasing the Goods, as named in the **SCC**.
- (h) “The Procuring Entity’s country” is the Philippines.
- (i) “The Supplier” means the individual contractor, manufacturer distributor, or firm supplying/manufacturing the Goods and Services under this Contract and named in the **SCC**.
- (j) The “Funding Source” means the organization named in the **SCC**.
- (k) “The Project Site,” where applicable, means the place or places named in the **SCC**.
- (l) “Day” means calendar day.
- (m) The “Effective Date” of the contract will be the date of receipt by the Supplier of the Notice to Proceed or the date provided in the Notice to Proceed. Performance of all obligations shall be reckoned from the Effective Date of the Contract.

- (n) “Verified Report” refers to the report submitted by the Implementing Unit to the Head of the Procuring Entity setting forth its findings as to the existence of grounds or causes for termination and explicitly stating its recommendation for the issuance of a Notice to Terminate.

## **2. Corrupt, Fraudulent, Collusive, and Coercive Practices**

2.1. Unless otherwise provided in the **SCC**, the Procuring Entity as well as the bidders, contractors, or suppliers shall observe the highest standard of ethics during the procurement and execution of this Contract. In pursuance of this policy, the Procuring Entity:

- (a) defines, for the purposes of this provision, the terms set forth below as follows:
  - (i) "corrupt practice" means behavior on the part of officials in the public or private sectors by which they improperly and unlawfully enrich themselves, others, or induce others to do so, by misusing the position in which they are placed, and it includes the offering, giving, receiving, or soliciting of anything of value to influence the action of any such official in the procurement process or in contract execution; entering, on behalf of the Government, into any contract or transaction manifestly and grossly disadvantageous to the same, whether or not the public officer profited or will profit thereby, and similar acts as provided in Republic Act 3019.
  - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring Entity, and includes collusive practices among Bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the Procuring Entity of the benefits of free and open competition.
  - (iii) “collusive practices” means a scheme or arrangement between two or more Bidders, with or without the knowledge of the Procuring Entity, designed to establish bid prices at artificial, non-competitive levels.
  - (iv) “coercive practices” means harming or threatening to harm, directly or indirectly, persons, or their property to influence their participation in a procurement process, or affect the execution of a contract;
  - (v) “obstructive practice” is
    - (aa) deliberately destroying, falsifying, altering or concealing of evidence material to an administrative proceedings or investigation or making false statements to investigators in order to materially impede an

administrative proceedings or investigation of the Procuring Entity or any foreign government/foreign or international financing institution into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the administrative proceedings or investigation or from pursuing such proceedings or investigation; or

- (bb) acts intended to materially impede the exercise of the inspection and audit rights of the Procuring Entity or any foreign government/foreign or international financing institution herein.

- (b) will reject a proposal for award if it determines that the Bidder recommended for award has engaged in any of the practices mentioned in this Clause for purposes of competing for the contract.

- 2.2. Further the Funding Source, Borrower or Procuring Entity, as appropriate, will seek to impose the maximum civil, administrative and/or criminal penalties available under the applicable law on individuals and organizations deemed to be involved with any of the practices mentioned in **GCC** Clause 2.1(a).

### **3. Inspection and Audit by the Funding Source**

The Supplier shall permit the Funding Source to inspect the Supplier's accounts and records relating to the performance of the Supplier and to have them audited by auditors appointed by the Funding Source, if so required by the Funding Source.

### **4. Governing Law and Language**

- 4.1. This Contract shall be interpreted in accordance with the laws of the Republic of the Philippines.
- 4.2. This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract. All correspondence and other documents pertaining to this Contract exchanged by the parties shall be written in English.

### **5. Notices**

- 5.1. Any notice, request, or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request, or consent shall be deemed to have been given or made when received by the concerned party, either in person or through an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the

SCC, which shall be effective when delivered and duly received or on the notice's effective date, whichever is later.

- 5.2. A Party may change its address for notice hereunder by giving the other Party notice of such change pursuant to the provisions listed in the SCC for GCC Clause 5.1.

## **6. Scope of Contract**

- 6.1. The GOODS and Related Services to be provided shall be as specified in Section VI. Schedule of Requirements.
- 6.2. This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. Any additional requirements for the completion of this Contract shall be provided in the SCC.

## **7. Subcontracting**

- 7.1. Subcontracting of any portion of the Goods, if allowed in the **BDS**, does not relieve the Supplier of any liability or obligation under this Contract. The Supplier will be responsible for the acts, defaults, and negligence of any subcontractor, its agents, servants or workmen as fully as if these were the Supplier's own acts, defaults, or negligence, or those of its agents, servants or workmen.
- 7.2. Subcontractors disclosed and identified during the bidding may be changed during the implementation of this Contract, subject to compliance with the required qualifications and the approval of the Procuring Entity.

## **8. Procuring Entity's Responsibilities**

- 8.1. Whenever the performance of the obligations in this Contract requires that the Supplier obtain permits, approvals, import, and other licenses from local public authorities, the Procuring Entity shall, if so needed by the Supplier, make its best effort to assist the Supplier in complying with such requirements in a timely and expeditious manner.
- 8.2. The Procuring Entity shall pay all costs involved in the performance of its responsibilities in accordance with **GCC** Clause 6.

## **9. Prices**

- 9.1. For the given scope of work in this Contract as awarded, all bid prices are considered fixed prices, and therefore not subject to price escalation during contract implementation, except under extraordinary circumstances and upon prior approval of the GPPB in accordance with Section 61 of R.A. 9184 and its IRR or except as provided in this Clause.
- 9.2. Prices charged by the Supplier for Goods delivered and/or services performed under this Contract shall not vary from the prices quoted by the Supplier in its

bid, with the exception of any change in price resulting from a Change Order issued in accordance with **GCC** Clause 29.

## **10. Payment**

- 10.1. Payments shall be made only upon a certification by the Head of the Procuring Entity to the effect that the Goods have been rendered or delivered in accordance with the terms of this Contract and have been duly inspected and accepted. Except with the prior approval of the President no payment shall be made for services not yet rendered or for supplies and materials not yet delivered under this Contract. Ten percent (10%) of the amount of each payment shall be retained by the Procuring Entity to cover the Supplier's warranty obligations under this Contract as described in **GCC** Clause 17.
- 10.2. The Supplier's request(s) for payment shall be made to the Procuring Entity in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and/or Services performed, and by documents submitted pursuant to the **SCC** provision for **GCC** Clause 6.2, and upon fulfilment of other obligations stipulated in this Contract.
- 10.3. Pursuant to **GCC** Clause 10.2, payments shall be made promptly by the Procuring Entity, but in no case later than sixty (60) days after submission of an invoice or claim by the Supplier.
- 10.4. Unless otherwise provided in the **SCC**, the currency in which payment is made to the Supplier under this Contract shall be in Philippine Pesos.

## **11. Advance Payment and Terms of Payment**

- 11.1. Advance payment shall be made only after prior approval of the President, and shall not exceed fifteen percent (15%) of the Contract amount, unless otherwise directed by the President or in cases allowed under Annex "D" of RA 9184.
- 11.2. For Goods supplied from abroad, the terms of payment shall be as follows:
  - (a) On Contract Signature: Fifteen percent (15%) of the Contract Price shall be paid within sixty (60) days from signing of the Contract and upon submission of a claim and a bank guarantee for the equivalent amount valid until the Goods are delivered and in the form provided in Section VIII. Bidding Forms.
  - (b) On Delivery: Sixty-five percent (65%) of the Contract Price shall be paid to the Supplier within sixty (60) days after the date of receipt of the Goods and upon submission of the documents (i) through (vi) specified in the **SCC** provision on Delivery and Documents.
  - (c) On Acceptance: The remaining twenty percent (20%) of the Contract Price shall be paid to the Supplier within sixty (60) days after the date of submission of the acceptance and inspection certificate for the respective delivery issued by the Procuring Entity's authorized representative. In the event that no inspection or acceptance certificate

is issued by the Procuring Entity's authorized representative within forty five (45) days of the date shown on the delivery receipt the Supplier shall have the right to claim payment of the remaining twenty percent (20%) subject to the Procuring Entity's own verification of the reason(s) for the failure to issue documents (vii) and (viii) as described in the SCC provision on Delivery and Documents.

- 11.3. All progress payments shall first be charged against the advance payment until the latter has been fully exhausted.

## **12. Taxes and Duties**

The Supplier, whether local or foreign, shall be entirely responsible for all the necessary taxes, stamp duties, license fees, and other such levies imposed for the completion of this Contract.

## **13. Performance Security**

- 13.1. Within ten (10) calendar days from receipt of the Notice of Award from the Procuring Entity but in no case later than the signing of the contract by both parties, the successful Bidder shall furnish the performance security in any the forms prescribed in the **ITB** Clause 33.2.
- 13.2. The performance security posted in favor of the Procuring Entity shall be forfeited in the event it is established that the winning bidder is in default in any of its obligations under the contract.
- 13.3. The performance security shall remain valid until issuance by the Procuring Entity of the Certificate of Final Acceptance.
- 13.4. The performance security may be released by the Procuring Entity and returned to the Supplier after the issuance of the Certificate of Final Acceptance subject to the following conditions:
- (a) There are no pending claims against the Supplier or the surety company filed by the Procuring Entity;
  - (b) The Supplier has no pending claims for labor and materials filed against it; and
  - (c) Other terms specified in the SCC.

In case of a reduction of the contract value, the Procuring Entity shall allow a proportional reduction in the original performance security, provided that any such reduction is more than ten percent (10%) and that the aggregate of such reductions is not more than fifty percent (50%) of the original performance security.

## **14. Use of Contract Documents and Information**

- 14.1. The Supplier shall not, except for purposes of performing the obligations in this Contract, without the Procuring Entity's prior written consent, disclose this Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring Entity. Any such disclosure shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 14.2. Any document, other than this Contract itself, enumerated in **GCC** Clause 14.1 shall remain the property of the Procuring Entity and shall be returned (all copies) to the Procuring Entity on completion of the Supplier's performance under this Contract if so required by the Procuring Entity.

## **15. Standards**

The Goods provided under this Contract shall conform to the standards mentioned in the Section VII. Technical Specifications; and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the institution concerned.

## **16. Inspection and Tests**

- 16.1. The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring Entity. The **SCC** and Section VII. Technical Specifications shall specify what inspections and/or tests the Procuring Entity requires and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 16.2. If applicable, the inspections and tests may be conducted on the premises of the Supplier or its subcontractor(s), at point of delivery, and/or at the goods' final destination. If conducted on the premises of the Supplier or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring Entity. The Supplier shall provide the Procuring Entity with results of such inspections and tests.
- 16.3. The Procuring Entity or its designated representative shall be entitled to attend the tests and/or inspections referred to in this Clause provided that the Procuring Entity shall bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all travelling and board and lodging expenses.
- 16.4. The Procuring Entity may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Procuring Entity, and shall repeat the test and/or inspection, at no cost to the Procuring Entity, upon giving a notice pursuant to **GCC** Clause 5.



- 16.5. The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Procuring Entity or its representative, shall release the Supplier from any warranties or other obligations under this Contract.

## **17. Warranty**

- 17.1. The Supplier warrants that the Goods supplied under the Contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials, except when the technical specifications required by the Procuring Entity provides otherwise.
- 17.2. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.
- 17.3. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier for a minimum period specified in the **SCC**. The obligation for the warranty shall be covered by, at the Supplier's option, either retention money in an amount equivalent to at least ten percent (10%) of the final payment, or a special bank guarantee equivalent to at least ten percent (10%) of the Contract Price or other such amount if so specified in the **SCC**. The said amounts shall only be released after the lapse of the warranty period specified in the **SCC**; provided, however, that the Supplies delivered are free from patent and latent defects and all the conditions imposed under this Contract have been fully met.
- 17.4. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, within the period specified in the **SCC** and with all reasonable speed, repair or replace the defective Goods or parts thereof, without cost to the Procuring Entity.
- 17.5. If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in **GCC** Clause 17.4, the Procuring Entity may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring Entity may have against the Supplier under the Contract and under the applicable law.

## **18. Delays in the Supplier's Performance**

- 18.1. Delivery of the Goods and/or performance of Services shall be made by the Supplier in accordance with the time schedule prescribed by the Procuring Entity in Section VI. Schedule of Requirements.
- 18.2. If at any time during the performance of this Contract, the Supplier or its Subcontractor(s) should encounter conditions impeding timely delivery of the Goods and/or performance of Services, the Supplier shall promptly notify the Procuring Entity in writing of the fact of the delay, its likely duration and its

cause(s). As soon as practicable after receipt of the Supplier's notice, and upon causes provided for under **GCC** Clause 22, the Procuring Entity shall evaluate the situation and may extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of Contract.

- 18.3. Except as provided under **GCC** Clause 22, a delay by the Supplier in the performance of its obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to **GCC** Clause 19, unless an extension of time is agreed upon pursuant to **GCC** Clause 29 without the application of liquidated damages.

## **19. Liquidated Damages**

Subject to **GCC** Clauses 18 and 22, if the Supplier fails to satisfactorily deliver any or all of the Goods and/or to perform the Services within the period(s) specified in this Contract inclusive of duly granted time extensions if any, the Procuring Entity shall, without prejudice to its other remedies under this Contract and under the applicable law, deduct from the Contract Price, as liquidated damages, the applicable rate of one tenth (1/10) of one (1) percent of the cost of the unperformed portion for every day of delay until actual delivery or performance. The maximum deduction shall be ten percent (10%) of the amount of contract. Once the maximum is reached, the Procuring Entity shall rescind the Contract pursuant to **GCC** Clause 23, without prejudice to other courses of action and remedies open to it.

## **20. Settlement of Disputes**

- 20.1. If any dispute or difference of any kind whatsoever shall arise between the Procuring Entity and the Supplier in connection with or arising out of this Contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 20.2. If after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Procuring Entity or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.
- 20.3. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under this Contract.
- 20.4. In the case of a dispute between the Procuring Entity and the Supplier, the dispute shall be resolved in accordance with Republic Act 9285 ("R.A. 9285"), otherwise known as the "Alternative Dispute Resolution Act of 2004."

Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they

otherwise agree; and the Procuring Entity shall pay the Supplier any monies due the Supplier.

## **21. Liability of the Supplier**

- 21.1. The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines, subject to additional provisions, if any, set forth in the SCC.
- 21.2. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement of patent rights, if applicable, the aggregate liability of the Supplier to the Procuring Entity shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

## **22. Force Majeure**

- 22.1. The Supplier shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that the Supplier's delay in performance or other failure to perform its obligations under the Contract is the result of a *force majeure*.
- 22.2. For purposes of this Contract the terms "*force majeure*" and "fortuitous event" may be used interchangeably. In this regard, a fortuitous event or *force majeure* shall be interpreted to mean an event which the Contractor could not have foreseen, or which though foreseen, was inevitable. It shall not include ordinary unfavorable weather conditions; and any other cause the effects of which could have been avoided with the exercise of reasonable diligence by the Contractor. Such events may include, but not limited to, acts of the Procuring Entity in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 22.3. If a *force majeure* situation arises, the Supplier shall promptly notify the Procuring Entity in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring Entity in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the *force majeure*.

## **23. Termination for Default**

- 23.1. The Procuring Entity shall terminate this Contract for default when any of the following conditions attends its implementation:
  - (a) Outside of *force majeure*, the Supplier fails to deliver or perform any or all of the Goods within the period(s) specified in the contract, or within any extension thereof granted by the Procuring Entity pursuant to a request made by the Supplier prior to the delay, and such failure amounts to at least ten percent (10%) of the contract price;

- (b) As a result of *force majeure*, the Supplier is unable to deliver or perform any or all of the Goods, amounting to at least ten percent (10%) of the contract price, for a period of not less than sixty (60) calendar days after receipt of the notice from the Procuring Entity stating that the circumstance of force majeure is deemed to have ceased; or
  - (c) The Supplier fails to perform any other obligation under the Contract.
- 23.2. In the event the Procuring Entity terminates this Contract in whole or in part, for any of the reasons provided under **GCC** Clauses 23 to 26, the Procuring Entity may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Procuring Entity for any excess costs for such similar Goods or Services. However, the Supplier shall continue performance of this Contract to the extent not terminated.
- 23.3. In case the delay in the delivery of the Goods and/or performance of the Services exceeds a time duration equivalent to ten percent (10%) of the specified contract time plus any time extension duly granted to the Supplier, the Procuring Entity may terminate this Contract, forfeit the Supplier's performance security and award the same to a qualified Supplier.

## **24. Termination for Insolvency**

The Procuring Entity shall terminate this Contract if the Supplier is declared bankrupt or insolvent as determined with finality by a court of competent jurisdiction. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Procuring Entity and/or the Supplier.

## **25. Termination for Convenience**

- 25.1. The Procuring Entity may terminate this Contract, in whole or in part, at any time for its convenience. The Head of the Procuring Entity may terminate a contract for the convenience of the Government if he has determined the existence of conditions that make Project Implementation economically, financially or technically impractical and/or unnecessary, such as, but not limited to, fortuitous event(s) or changes in law and national government policies.
- 25.2. The Goods that have been delivered and/or performed or are ready for delivery or performance within thirty (30) calendar days after the Supplier's receipt of Notice to Terminate shall be accepted by the Procuring Entity at the contract terms and prices. For Goods not yet performed and/or ready for delivery, the Procuring Entity may elect:
- (a) to have any portion delivered and/or performed and paid at the contract terms and prices; and/or

- (b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed and/or performed goods and for materials and parts previously procured by the Supplier.

25.3. If the Supplier suffers loss in its initial performance of the terminated contract, such as purchase of raw materials for goods specially manufactured for the Procuring Entity which cannot be sold in open market, it shall be allowed to recover partially from this Contract, on a *quantum meruit* basis. Before recovery may be made, the fact of loss must be established under oath by the Supplier to the satisfaction of the Procuring Entity before recovery may be made.

## **26. Termination for Unlawful Acts**

26.1. The Procuring Entity may terminate this Contract in case it is determined *prima facie* that the Supplier has engaged, before or during the implementation of this Contract, in unlawful deeds and behaviors relative to contract acquisition and implementation. Unlawful acts include, but are not limited to, the following:

- (a) Corrupt, fraudulent, and coercive practices as defined in **ITB** Clause 3.1(a);
- (b) Drawing up or using forged documents;
- (c) Using adulterated materials, means or methods, or engaging in production contrary to rules of science or the trade; and
- (d) Any other act analogous to the foregoing.

## **27. Procedures for Termination of Contracts**

27.1. The following provisions shall govern the procedures for termination of this Contract:

- (a) Upon receipt of a written report of acts or causes which may constitute ground(s) for termination as aforementioned, or upon its own initiative, the Implementing Unit shall, within a period of seven (7) calendar days, verify the existence of such ground(s) and cause the execution of a Verified Report, with all relevant evidence attached;
- (b) Upon recommendation by the Implementing Unit, the Head of the Procuring Entity shall terminate this Contract only by a written notice to the Supplier conveying the termination of this Contract. The notice shall state:
  - (i) that this Contract is being terminated for any of the ground(s) afore-mentioned, and a statement of the acts that constitute the ground(s) constituting the same;
  - (ii) the extent of termination, whether in whole or in part;

- (iii) an instruction to the Supplier to show cause as to why this Contract should not be terminated; and
  - (iv) special instructions of the Procuring Entity, if any.
- (c) The Notice to Terminate shall be accompanied by a copy of the Verified Report;
- (d) Within a period of seven (7) calendar days from receipt of the Notice of Termination, the Supplier shall submit to the Head of the Procuring Entity a verified position paper stating why this Contract should not be terminated. If the Supplier fails to show cause after the lapse of the seven (7) day period, either by inaction or by default, the Head of the Procuring Entity shall issue an order terminating this Contract;
- (e) The Procuring Entity may, at any time before receipt of the Supplier's verified position paper described in item (d) above withdraw the Notice to Terminate if it is determined that certain items or works subject of the notice had been completed, delivered, or performed before the Supplier's receipt of the notice;
- (f) Within a non-extendible period of ten (10) calendar days from receipt of the verified position paper, the Head of the Procuring Entity shall decide whether or not to terminate this Contract. It shall serve a written notice to the Supplier of its decision and, unless otherwise provided, this Contract is deemed terminated from receipt of the Supplier of the notice of decision. The termination shall only be based on the ground(s) stated in the Notice to Terminate;
- (g) The Head of the Procuring Entity may create a Contract Termination Review Committee (CTRC) to assist him in the discharge of this function. All decisions recommended by the CTRC shall be subject to the approval of the Head of the Procuring Entity; and
- (h) The Supplier must serve a written notice to the Procuring Entity of its intention to terminate the contract at least thirty (30) calendar days before its intended termination. The Contract is deemed terminated if it is not resumed in thirty (30) calendar days after the receipt of such notice by the Procuring Entity.

## **28. Assignment of Rights**

The Supplier shall not assign his rights or obligations under this Contract, in whole or in part, except with the Procuring Entity's prior written consent.

## **29. Contract Amendment**

Subject to applicable laws, no variation in or modification of the terms of this Contract shall be made except by written amendment signed by the parties.

### **30. Application**

These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of this Contract.

## ***Section V. Special Conditions of Contract***



# Special Conditions of Contract

GCC Clause	
1.1(g)	The Procuring Entity is <i>National Economic and Development Authority (NEDA)</i>
1.1(i)	The Supplier is <i>determined in the NBAC Resolution of Award.</i>
1.1(j)	The Funding Source is:  The Government of the Philippines ( <b>GOP</b> ) <b>through RA 10717 (GAA 2016) in the amount of One Million Three Hundred Thousand Pesos (PhP1,300,000.00).</b>
1.1(k)	The Project Site is: <b><i>National Economic and Development Authority Central Office through the Information and Communications Technology Staff, 3<sup>rd</sup> Floor NEDA-sa-Pasig Building No. 12 Saint Josemaria Escriva Drive, Ortigas Center, Pasig City 1605</i></b>  “The Project sites are defined in Section VI. Schedule of Requirements”
5.1	The PROCURING ENTITY’s address for Notices is:  <b><i>The Director Information and Communications Technology Staff National Economic and Development Authority 3/F, NEDA-sa-Pasig Building No. 12 Saint Josemaria Escriva Drive, Ortigas Center, Pasig City 1605</i></b>  The Supplier’s address for Notices is: <i>Will be specified after the NBAC Notice of Award is given to the winning bidder.</i>
6.2	<i>All other requirements stated in the TOR.</i>
10.4	No further instructions.
13.4(c)	No further instructions.
16.1	None.
17.3	<i>Please refer to the TOR</i>
17.4	<i>Please refer to the TOR</i>
21.1	No additional provision.

## ***Section VI. Schedule of Requirements***

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the **project site**.

<b>Item No</b>	<b>DESCRIPTION</b>	<b>SCHEDULE</b>
1	Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office	The delivery, installation, configuration and training should be completed within thirty (30) calendar days from receipt of the Notice to Proceed

## ***Section VII. Technical Specifications***

# Technical Specifications

## Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office

Item	Specification	Statement of Compliance Bidders must state here either “Comply” or “Not Comply”
1 job	<p>The supplier shall assume the following duties and responsibilities:</p> <p>A. Supply, install and configure an antivirus solution with the following minimum specifications:</p> <p><b><u>SECURITY</u></b></p> <p>Proactive and efficient virus protection.</p> <p><b>Profile Configuration</b></p> <p>Provides a flexible interface for defining options that can be applied to a single device or group of devices:</p> <ul style="list-style-type: none"> <li>- Launch at start-up</li> <li>- Security level</li> <li>- Trusted applications</li> <li>- Auto delete suspicious object</li> </ul> <p><b>Alerts</b></p> <p>Key events are logged in the event log for easy monitoring and alerting.</p> <ul style="list-style-type: none"> <li>- Update <ul style="list-style-type: none"> <li>o Virus definition update failed</li> </ul> </li> <li>- Full Scans <ul style="list-style-type: none"> <li>o Full scan started</li> <li>o Full scan completed</li> <li>o Full scan failed to complete</li> </ul> </li> <li>- Assign profiles to one or many IT devices over the air</li> <li>- Quick scans <ul style="list-style-type: none"> <li>o Quick scan started</li> <li>o Quick scan completed</li> </ul> </li> </ul>	

Item	Specification	Statement of Compliance Bidders must state here either “Comply” or “Not Comply”
	<ul style="list-style-type: none"> <li>○ Quick scan failed to complete</li> <li>- Detection <ul style="list-style-type: none"> <li>○ Threat detected</li> <li>○ Threat remediated</li> </ul> </li> </ul> <p><b>Profile Scheduling</b> Automatic or manual scheduling can control when or how a scan occurs as well as the definition update process.</p> <ul style="list-style-type: none"> <li>- Include or exclude specific days of the week</li> <li>- Set start time</li> <li>- Exclude if machine is offline</li> <li>- Automatic, manual or schedule definition update</li> </ul> <p><b>Column Sets</b> Pre-defined column sets that displays specific antivirus details across the list of machines currently shown.</p> <ul style="list-style-type: none"> <li>- Installation (and installation status)</li> <li>- Component status showing enabled, disabled, or in error</li> <li>- Detections found in each machine by type and action</li> <li>- Licensing counts</li> <li>- Version of components and virus signature database</li> <li>- Scan status and last scan dates for the different type of scans</li> </ul> <p><b>Property Sheet</b> A dockable, tabbed property sheet that displays antivirus status information for a selected Windows device.</p> <ul style="list-style-type: none"> <li>- OS type</li> <li>- Installation date</li> <li>- Scan status</li> <li>- Version</li> </ul> <p><b>Dashboards</b> A configurable dashboard that allows administrators to</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>define named dashboard sets that highlight key antivirus status and metrics.</p> <ul style="list-style-type: none"> <li>- License expiration</li> <li>- License summary</li> <li>- Machines needing attention</li> <li>- Machines with detections</li> <li>- Protection status</li> <li>- Top threats</li> </ul> <p><b>Windows Security Center</b></p> <p>Information gathered during the audit process now includes the Windows Security Center information.</p> <p><b>Reporting</b></p> <p>A bundled set of report templates that allow the administrator to view and share antivirus status, threats, logs and results.</p> <p><b>License Management</b></p> <p>Automated license management and metering provides a flexible interface for managing a pool of license that can be distributed, reclaimed, redeployed and extended across the network.</p> <p><b><u>AUTOMATION</u></b></p> <p><b>Procedure Creation</b></p> <p>Create IT Procedures/Scripts for Windows, Mac and Linux.</p> <p>Automatically distribute procedures via user and groups of users with the Local Area Network (LAN) and Remote Systems.</p> <p><b>Automated Remediation</b></p> <p>Automatically run procedures triggered by an alert (via Real-time monitoring of critical applications, services,</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>event logs) offering automated remediation of recurring issues.</p> <p>Automatically create ticket triggered by an alert to document event and secure that it has been attended to.</p> <p><b>Scheduling</b></p> <p>Schedule procedures to run automatically to a specific machine, group of machine or company wide</p> <p><b>Application Deployment</b></p> <p>Automatically deploy third party applications.</p> <p>Capability to assign software repository for local sourcing of installers.</p> <p><b>Policy Enforcement/Configuration Management</b></p> <p>Deploy and enforce system policies, configuration, e.g. hide control panel, block USBs via user, groups of users within a LAN and Remote Systems.</p> <p><b>File Distribution</b></p> <p>Automatically get and distribute files to and from systems connected locally and remotely.</p> <p><b><u>MONITORING</u></b></p> <p>Provides user defined real-time monitoring</p> <ul style="list-style-type: none"> <li>- Alerts</li> <li>- Monitor sets</li> <li>- SNMP sets</li> <li>- System check</li> <li>- Log monitoring</li> </ul> <p>Monitoring of IP devices via SNMP - network printer, routers, access points.</p> <p>Monitors changes in the configuration of IT system and</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>provide alerts if a change has occurred.</p> <p>Monitors databases (SQL, MSQL, Oracle).</p> <p>Provides alerts via tickets, email and dashboard.</p> <p>Alert on specific file changes and protection violations.</p> <p>Know if disk space is running low on desktop computers</p> <p>Monitor desktop computer online/offline status.</p> <p>Know if the server goes down.</p> <p>Know when travelling users with notebooks connect.</p> <p>Alert message and recipient configuration.</p> <p><b>Automated Network Discovery</b></p> <p>Automatically discover all devices in the LAN.</p> <p>LAN monitoring alerts when new devices are detected.</p> <p>View all known and unknown devices.</p> <p><b>Dashboard</b></p> <p>Offers view of alerts summary per system (computer).</p> <p>Ability to group systems together</p> <p>Customize alerts</p> <p>Offers MRTG, Bandwidth consumption.</p> <p><b><u>INVENTORY AND AUDIT</u></b></p> <p>Offers comprehensive audit of each system – hardware, software and Systems inventory.</p> <p><b>Hardware Inventory</b> – the hardware inventory</p>	



Item	Specification	Statement of Compliance Bidders must state here either “Comply” or “Not Comply”
	<p>information include the following:</p> <ul style="list-style-type: none"> <li>• Manufacturer</li> <li>• Bus speed</li> <li>• Maximum memory size and slots</li> <li>• Processor family, maker, maximum speed, current speed</li> <li>• System model</li> <li>• Memory installed, slots</li> <li>• Chassis type</li> <li>• Onboard device listings</li> <li>• System version</li> <li>• Serial numbers or service tags</li> <li>• Mother board maker, version and serial</li> <li>• Ports (number, type)</li> </ul> <p><b>Software Inventory</b> – the system inventory information include the following:</p> <ul style="list-style-type: none"> <li>• Application executable name</li> <li>• Version</li> <li>• Product name</li> <li>• File size</li> <li>• Description</li> <li>• Manufacturer</li> <li>• Directory path</li> <li>• Last modified date</li> </ul> <p><b>System Inventory</b> – the system inventory information include the following:</p> <ul style="list-style-type: none"> <li>• IP information</li> <li>• DHCP/DNS server information</li> <li>• Disk volume information including drive letters, space available and volume labels</li> <li>• PCI and drive hardware information include models, and user editable notes for each device</li> <li>• CPU and RAM information with specifics on CPU speeds, models, number and RAM installed</li> <li>• Printer information from the currently logged on user at the time of audit with Name, Port and</li> </ul>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>Model</p> <ul style="list-style-type: none"> <li>• Monitors and alerts you for any changes in the configuration of your system via alerts summary dashboard, email, ticket.</li> <li>• Logs hardware, software or system changes</li> <li>• Report on current hardware and software statistics</li> <li>• Ability to append your own fields for customized tracking changes</li> <li>• Centralized Network Audit and Inventory Repository</li> <li>• Supports/Conducts audit procedures to ensure systems are in compliance with standards, e.g. Firewall on/off, AV on/off, Updated AV, etc.</li> </ul> <p><b><u>PATCH MANAGEMENT</u></b></p> <p><b>Manage Machines</b></p> <p>Offers Scan machine, Patch status, Schedule scan, Initial and automatic updates, Pre/Post procedure, Machine history.</p> <p><b>Manage updates</b></p> <p>Ability to Machine/Patch updates, Rollback</p> <p>Cancel updates</p> <p><b>Patch Policy</b></p> <p>Create/Delete policies, Approval by policy.</p> <p>KB Override</p> <p><b>Automatic and Recurring Patch Scans</b></p> <p>Secured or ad-hoc, Scans network for installed and missing security patches, Detects vulnerability, Determines which patches are needed, By Computer, group or user defined collections of computers, Automates the tedious process of researching.</p> <p>Identifies which patches are installed and date installed,</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>Monitors and maintains patch compliance for entire enterprise.</p> <p><b>Centralized Management of Patches</b></p> <p>Does not require multiple patch servers.</p> <p>Ensures that all systems are protected, even remote users on laptops and desktop computers.</p> <p>Allows implementation across entire network, not just servers.</p> <p>Always know what patches and security holes reside on each user's system</p> <p><b>Patch Approval</b></p> <p>Approve and deny selected patches.</p> <p>Select by user defined computer collections.</p> <p><b>Automated Patch Deployment</b></p> <p>Schedule by time, computer, group or user defined collections of computers.</p> <p>Simultaneous deploy all required patches across operating systems.</p> <p>Support for Windows 2003, 2000, XP, Vista, 7 and 8.</p> <p>Single rollout strategy and policy enforcement.</p> <p>Maximize uptime.</p> <p><b>Interactive Patch management</b></p> <p>Select to deploy by patch or by computer.</p> <p>Select individual computers, groups or user defined collection of computers.</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>Ad-hoc simultaneous deployment of selected patches.</p> <p>Across operating systems.</p> <p>Across locations.</p> <p><b>Flexible Configuration</b></p> <p>Patch file location, Patch file parameters.</p> <p>Reboot actions and notifications, By computer, group or user defined collections of computers.</p> <p>Saves bandwidth, Security and policy control.</p> <p><b>Comprehensive Reports</b></p> <p>User defined, Graphical with-drill down</p> <p>Scheduled, E-mail notification</p> <p>Export to HTML, Excel or Word</p> <p><b><u>REMOTE ACCESS</u></b></p> <p>Capability to access remote systems without disturbing the user.</p> <p>Access to command prompt.</p> <p>Access to event viewer.</p> <p>Access to audit information.</p> <p>Access to registry editor (regedt32.exe).</p> <p>Access to file manager for transferring files to and from the remote system.</p> <p>Access to Task manager to see running process and agent resource consumption.</p> <p>Automatically and transparently installs needed remote</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>control software components.</p> <p>Easy administration of users and policies.</p> <p>Access to computers from the network with a standard web browser.</p> <p>Access host computers from any web browser.</p> <p>Password protected.</p> <p><b><u>REPORTING</u></b></p> <p>Detailed list, table and graphic style reports.</p> <p>Hardware and software inventory.</p> <p>Complete computer changes</p> <p>Disk utilization</p> <p>License usage and compliance.</p> <p>Network usage and statistics.</p> <p>Server and workstation uptime history</p> <p>Helpdesk Trouble Tickets.</p> <p>Computer Logs and Status.</p> <p>Schedule Reports for Automatic Distribution.</p> <p>Distribute automatically to selected email recipients.</p> <p><b>Flexible Report Customization</b></p> <p>Report for all, groups or specific computers.</p> <p>Detailed filtering and content selection.</p> <p>Add your own logo.</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>Immediate viewing with hyperlinks for quick data access</p> <p>Save reports with selected parameters for reuse</p> <p>Saved reports can be designated as private or shared</p> <p>Export report data to HTML, Microsoft Word or Excel.</p> <p><b><u>TICKETING</u></b></p> <p>Accessible from a web browser.</p> <p>Automatically creates tickets based on alarm.</p> <p>Use email to update end users and receive feedback.</p> <p>Ticketing policies.</p> <p>Field customization.</p> <p>Clients can file tickets on their own.</p> <p>Email notification of ticket status to client and technical personnel</p> <p>Aging of tickets</p> <p><b>Directory Services</b></p> <p>Automatically discovers AD domains that can be synced with the VSA</p> <p>Automatically creates VSA security hierarchy modeled after an existing domain hierarchy.</p> <p>Automatically keeps the VSA synchronized with all domain changes.</p> <p>Automatically creates VSA users and staffs member records in the VSA based on the creation of users and contacts in the domains.</p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p>Auto-populates domain user and contact information in Service Desk tickets</p> <p>Auto-deploys agents to domain computers. Agents are automatically placed in the appropriate machine group relative to the domain hierarchy.</p> <p>Resets a domain password or enable/disable a domain user from the VSA.</p> <p><b><u>ADMINISTRATION</u></b></p> <p>Ability to group systems.</p> <p>Assign Admin users.</p> <p>Ability to assign roles, scope and groups to Admin users.</p> <p>Logs activities of Admin users</p> <p>Ability to access Admin system remotely</p> <p><b>Centralized Management</b></p> <p>Fully integrated modules in desktop management, monitoring, server management, service desk, IT inventory, etc. Giving Admins an all-in-one IT management Solution.</p> <p>Ability to manage, monitor local and remote systems in a single console (without the need for a private connectivity).</p> <p>Ability to deploy policies, monitoring definitions to both local and remote systems using a single console.</p> <p>Ability to throttle bandwidth consumption used by agents and server to manage bandwidth and network traffic.</p> <p><b><u>SOLUTION SECURITY PLATFORM</u></b></p>	

Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	<p><b>Firewall</b></p> <p>Leverages web-based screen-sharing technology to work with the existing firewall and internet infrastructure.</p> <p>No ports to change or open.</p> <p>No configuration of IP addresses.</p> <p><b>System Security</b></p> <p>Protected against man-in-the-middle attacks.</p> <p>All communications between the host and local connection encrypted 256-bit RC4 using a key that rolls at least once per day.</p> <p>No opening of ports on the end-user side.</p> <p>No plain-text data packets passing over the network</p> <p>Systems and data secure when using as remote-access solution</p> <p>Common Criteria certified EAL2+</p> <p>Federal Information Processing Standards 140-2</p> <p><b>Scope</b></p> <p>IT Resource Management System that can manage 850 workstations, monitor and manage IP devices.</p>	
	B. Provide antivirus software subscription license key for 850 units of ICT devices (workstations, laptops and servers).	
	C. Provide software upgrades, virus updates and technical support for a period of one (1) year.	
	D. Conduct free training for four (4) NEDA-ICTS personnel on the deployment, configuration, maintenance, troubleshooting and administration of the Antivirus Solution being offered. Includes training manuals and materials.	
	E. The delivery, installation, configuration and training should be completed within thirty (30) calendar days from receipt	



Item	Specification	Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	of Notice to Proceed (NTP).	

## ***Section VIII. Bidding Forms***

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## Bid Form

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Date: \_\_\_\_\_  
Invitation to Bid<sup>1</sup> N<sup>o</sup>: \_\_\_\_\_

To: *[name and address of Procuring Entity]*

Gentlemen and/or Ladies:

Having examined the Bidding Documents including Bid Bulletin Numbers *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to [supply/deliver/perform] ***Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office*** in conformity with the said Bidding Documents for the sum of *[total Bid amount in words and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.

If our Bid is accepted, we undertake to provide a performance security in the form, amounts, and within the times specified in the Bidding Documents.

We agree to abide by this Bid for the Bid Validity Period specified in **BDS** provision for **ITB** Clause 18.2 and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:<sup>2</sup>

Name and address of agent	Amount and Currency	Purpose of Commission or gratuity
_____	_____	_____
_____	_____	_____
_____	_____	_____
(if none, state "None")		

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your Notice of Award, shall be binding upon us.

We understand that you are not bound to accept the lowest or any Bid you may receive.

---

<sup>1</sup> If ADB, JICA and WB funded projects, use IFB.

<sup>2</sup> Applicable only if the Funding Source is the ADB, JICA or WB.

We certify/confirm that we comply with the eligibility requirements as per **ITB** Clause 5 of the Bidding Documents.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

\_\_\_\_\_  
*[signature]*

\_\_\_\_\_  
*[in the capacity of]*

Duly authorized to sign Bid for and on behalf of \_\_\_\_\_

**Annex “A”**

<b>Particulars</b>	<b>Unit Price</b>	<b>Total Bid (PhP)</b>
<i>Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office</i>		

**Instructions:**

- The Bidder shall provide the unit prices, total price per item and the total amount.

**Annex “B”**

**Statement of Single Largest Completed Contract Similar to the Contract to be Bid**

This is to certify that \_\_\_\_\_ has the largest completed contract within the last **five (5) years:**

<b>Name of Contract</b>	<b>Date of Contract</b>	<b>Kind of Goods Sold</b>	<b>Amount of Contract</b>	<b>Date of Delivery</b>	<b>End-User's Acceptance</b>	<b>Bidder is: A) Manufacturer B) Supplier C) Distributor</b>

\_\_\_\_\_  
Name and Signature of Authorized  
Representative

\_\_\_\_\_  
Date

**\*Instructions:**

- a) Cut-off date: The day before the deadline of submission and opening of bids.
- b) In the column for “End-User’s Acceptance”, indicate the date of acceptance or Official Receipt.

**Annex “B-1”**

**Statement of Ongoing and Awarded But Not Yet Started Contracts**

This is to certify that \_\_\_\_\_ has the following ongoing and awarded but not yet started contracts:

<b>Name of Contract</b>	<b>Date of Contract</b>	<b>Kind of Goods Sold</b>	<b>Amount of Contract</b>	<b>Value of Outstanding Contracts</b>	<b>Bidder is: A) Manufacturer B) Supplier C) Distributor</b>

\_\_\_\_\_  
Name and Signature of Authorized  
Representative

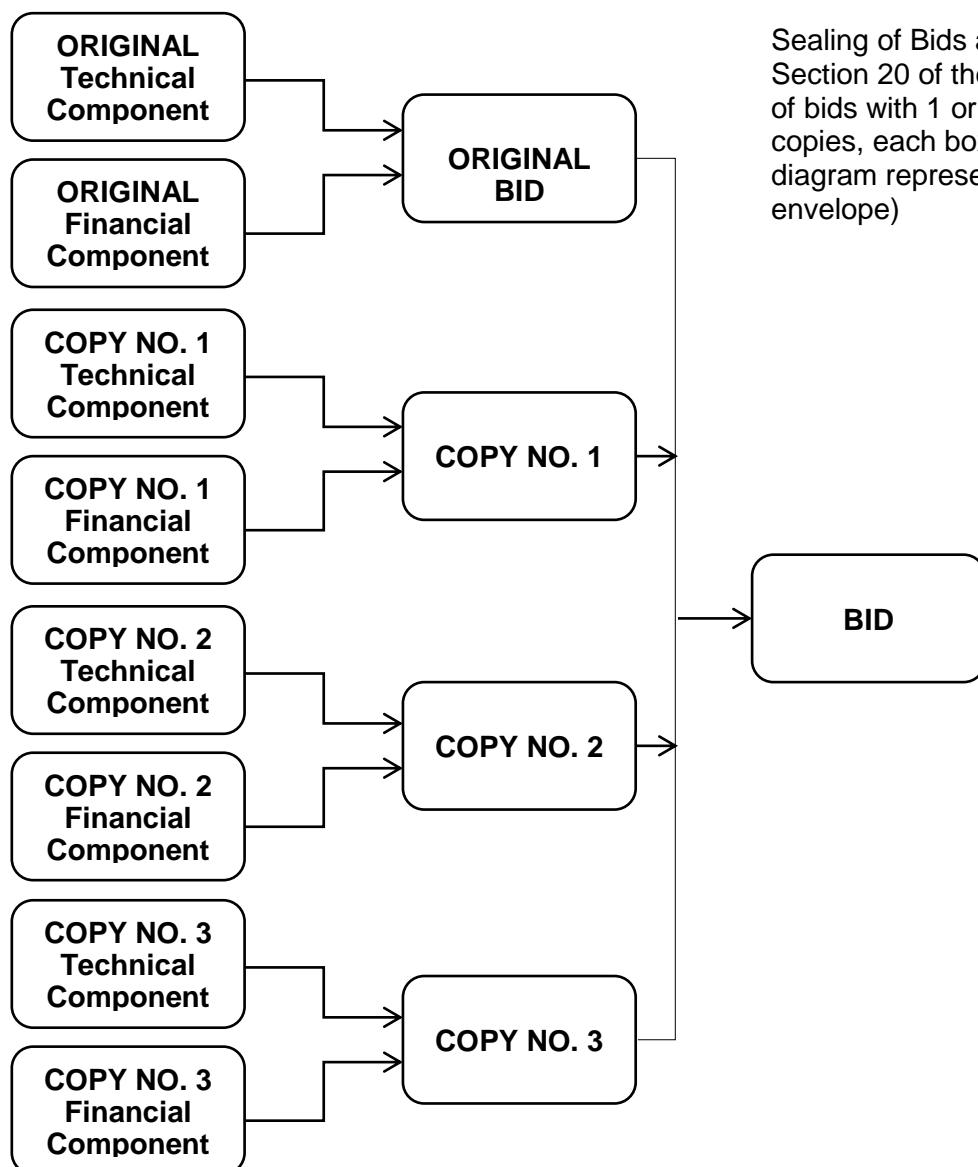
\_\_\_\_\_  
Date

**\*Instructions:**

- a) State all ongoing contracts including those awarded but not yet started (government and private contracts which may be similar or not similar to the project called for bidding) as of the day before the deadline of submission and opening of bids.
- b) If there is no ongoing contract including awarded but not yet started as of the aforementioned period, state none or equivalent term.
- c) The total amount of the ongoing and awarded but not yet started contracts should be consistent with those used in the Net Financial Contracting Capacity (NFCC) in case an NFCC is submitted as an eligibility document.



## Annex “C”



Sealing of Bids as defined in Section 20 of the ITB (example of bids with 1 original and 3 copies, each box in the diagram represents a sealed envelope)

## Contract Agreement Form

### ***Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office***

---

THIS AGREEMENT made this \_\_\_\_ day of \_\_\_\_\_ 2016 in Pasig City Philippines, by and between:

The **NATIONAL ECONOMIC AND DEVELOPMENT AUTHORITY (NEDA)** with address at No. 12, Saint. Josemaria Escriva Drive, Ortigas Center, Pasig City, herein represented by its Deputy-Director General, **NESTOR R. MIJARES IV**, and hereinafter referred to as the **“Procuring Entity”**

- and -

The \_\_\_\_\_ with address at \_\_\_\_\_, herein represented by its \_\_\_\_\_, \_\_\_\_\_, and hereinafter referred to as the **“Supplier”**

WHEREAS, the Procuring Entity invited bids for the ***Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office***, and has accepted the Bid offered by the Supplier for the delivery of said goods for the sum of \_\_\_\_\_, inclusive of all applicable government taxes and charges.

NOW THEREFORE, the Procuring Entity and the Supplier have agreed on the following terms and conditions;

1. In this Contract, words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be attached, deemed to form, and be read and construed as part of this Contract, to wit:
  - (a) Bidding Documents;
  - (b) Invitation to Bid;
  - (c) Instruction to Bidders;
  - (d) Bid Data Sheet;
  - (e) General Conditions of the Contract
  - (f) Special Conditions of the Contract
  - (g) Schedule of Requirements and Technical Specifications
  - (h) the Terms of Reference;
  - (i) Bidder’s Bid, including the Eligibility Requirements, Technical and Financial Proposals, and all other documents/statements contained in the Bidder’s bidding envelopes, as annexes;

- (j) the Bid Bulletin/s and Supplemental Bid Bulletins, if any
  - (k) Performance Security
  - (l) Abstract of Bids, Detailed Evaluation and Post-Qualification Reports;
  - (m) Notice of Award of Contract and the Bidder's Conforme thereto;
  - (n) Notice to Proceed;
  - (o) Addendum and/or Supplement to the Contract, if any; and
  - (p) Other contract documents that may be required by existing laws and/or the Procuring Entity.
3. In consideration of the payments to be made by the Procuring Entity to the Supplier, the Supplier hereby covenants with the Procuring Entity to deliver said goods and to remedy any defects therein in conformity with the provisions of this Contract in all respects.
  4. The Procuring Entity hereby covenants to pay the Supplier in consideration for the delivery of said goods and the remedy of defects therein, the Contract Price or such other sum, as may become payable at the time and in the manner prescribed by this contract.
  5. Should any dispute related to this contract and/or the rights of the Parties arise, the same shall be submitted to mutual consultation, mediation and arbitration, in the order of application. The venue of the proceedings shall be in Pasig City.
  6. In case of a court suit, the venue shall be the courts of competent jurisdiction in Pasig City, to the exclusion of all other courts.

**IN WITNESS WHEREOF**, the Parties hereto have caused this Contract to be executed in accordance with the laws of the Republic of the Philippines on the day and year first before written.

Signed, sealed, and delivered by:

Signed, sealed, and delivered by:

**NESTOR R. MIJARES IV**  
Deputy Director-General  
Central Support Office  
NEDA sa Pasig Building  
No. 12 St. Josemaria Escriva Drive  
Ortigas Center, Pasig City

(bidder)

Signed in the Presence of:

\_\_\_\_\_

\_\_\_\_\_

**ACKNOWLEDGMENT**

*Republic of the Philippines )*  
*) S.S.*

Before me this \_\_\_\_\_ day of \_\_\_\_\_ 2016 in \_\_\_\_\_, personally  
appeared:

Name	Any Government Issued I.D. Document	Date/Place of Issue
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**NESTOR R. MIJARES IV**

In his capacity as NEDA  
Deputy Director-General  
Central Support Office  
NEDA sa Pasig Building  
No. 12 St. Josemaria Escriva Drive  
Ortigas Center, Pasig City

all known to me and to me known to be the same persons who executed the foregoing instrument consisting of three (3) pages including this page, together with the documents deemed and construed part of the contract, on which this acknowledgment is written, duly signed by their instrumental witnesses, and they acknowledged to me that the same is their own free and voluntary act and deed as well as that of the entities which they represent.

**WITNESS MY HAND** on the date and place first herein above stated.

Doc. No.  
Page No. \_\_\_\_\_;  
Book No. \_\_\_\_\_;  
Series of 2016.

\_\_\_\_\_ (for the Supplier).

## Omnibus Sworn Statement

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REPUBLIC OF THE PHILIPPINES )  
CITY/MUNICIPALITY OF \_\_\_\_\_ ) S.S.

### AFFIDAVIT

I, *[Name of Affiant]*, of legal age, *[Civil Status]*, *[Nationality]*, and residing at *[Address of Affiant]*, after having been duly sworn in accordance with law, do hereby depose and state that:

1. ***Select one, delete the other:***

*If a sole proprietorship:* I am the sole proprietor of *[Name of Bidder]* with office address at *[address of Bidder]*;

*If a partnership, corporation, cooperative, or joint venture:* I am the duly authorized and designated representative of *[Name of Bidder]* with office address at *[address of Bidder]*;

2. ***Select one, delete the other:***

*If a sole proprietorship:* As the owner and sole proprietor of *[Name of Bidder]*, I have full power and authority to do, execute and perform any and all acts necessary to represent it in the bidding for *[Name of the Project]* of the *[Name of the Procuring Entity]*;

*If a partnership, corporation, cooperative, or joint venture:* I am granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the *[Name of Bidder]* in the bidding as shown in the attached *[state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate issued by the corporation or the members of the joint venture)]*;

3. *[Name of Bidder]* is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board;
4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
5. *[Name of Bidder]* is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;

6. *Select one, delete the rest:*

*If a sole proprietorship:* I am not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

*If a partnership or cooperative:* None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

*If a corporation or joint venture:* None of the officers, directors, and controlling stockholders of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

7. [Name of Bidder] complies with existing labor laws and standards; and
8. [Name of Bidder] is aware of and has undertaken the following responsibilities as a Bidder:
- a) Carefully examine all of the Bidding Documents;
  - b) Acknowledge all conditions, local or otherwise, affecting the implementation of the Contract;
  - c) Made an estimate of the facilities available and needed for the contract to be bid, if any; and
  - d) Inquire or secure Supplemental/Bid Bulletin(s) issued for the [Name of the Project].
9. **[Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.**

**IN WITNESS WHEREOF**, I have hereunto set my hand this \_\_\_\_ day of \_\_\_\_\_, 2016 at \_\_\_\_\_, Philippines.

\_\_\_\_\_  
Bidder's Representative/Authorized Signatory

**SUBSCRIBED AND SWORN** to before me this \_\_\_\_ day of \_\_\_\_\_, 2016 at [place of execution], Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her **[insert type of government identification card used]**, with his/her photograph and signature appearing thereon, with no. \_\_\_\_\_ **issued on** \_\_\_\_\_ **at** \_\_\_\_\_.

Witness my hand and seal this \_\_\_\_ day of [month] [year].

**NAME OF NOTARY PUBLIC**

Serial No. of Commission \_\_\_\_\_

Notary Public for \_\_\_\_\_ until \_\_\_\_\_

Roll of Attorneys No. \_\_\_\_\_

PTR No. \_\_, [date issued], [place issued]

IBP No. \_\_, [date issued], [place issued]

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Series of 2016.

ANNEX “D”

REPUBLIC OF THE PHILIPPINES )  
CITY OF \_\_\_\_\_ ) S.S.

X-----X

**BID-SECURING DECLARATION**

**Invitation to Bid:** [Insert reference number]

To: [Insert name and address of the Procuring Entity]

I/We<sup>3</sup>, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Bid Security, which may be in the form of a Bid-Securing Declaration.
2. I/We accept that: (a) I/we will be automatically disqualified from bidding for any contract with any procuring entity for a period of two (2) years upon receipt of your Blacklisting Order; and, (b) I/we will pay the applicable fine provided under Section 6 of the Guidelines on the Use of Bid Securing Declaration, **within fifteen (15) days from receipt of the written demand by the procuring entity for the commission of acts resulting to the enforcement of the bid securing declaration under Sections 23.1(b), 34.2, 40.1 and 69.1, except 69.1(f), of the IRR of RA 9184; without prejudice to other legal action the government may undertake**<sup>4</sup>.
3. I/We understand that this Bid-Securing Declaration shall cease to be valid on the following circumstances:
  - a) Upon expiration of the bid validity period, or any extension thereof pursuant to your request;
  - b) I am/we are declared ineligible or post-disqualified upon receipt of your notice to such effect, and (i) I/we failed to timely file a request for reconsideration or (ii) I/we filed a waiver to avail of said right;
  - c) I am/we are declared as the bidder with the Lowest Calculated and Responsive Bid/Highest Rated and Responsive Bid<sup>5</sup>, and I/we have furnished the performance security and signed the Contract.

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<sup>3</sup>Select one and delete the other. Adopt the same instruction for similar terms throughout the document.

<sup>4</sup>As amended through GPPB Resolution No. 15-2014 issued on 20 June 2014.

<sup>5</sup>Select one and delete the other.



**IN WITNESS WHEREOF**, I/We have hereunto set my/our hand/s this \_\_\_\_ day of \_\_\_\_\_, 2016 at [place of execution].

**[Insert NAME OF BIDDER'S  
AUTHORIZED REPRESENTATIVE]  
[Insert signatory's legal capacity]**

**Affiant**

**SUBSCRIBED AND SWORN** to before me this \_\_\_\_ day of \_\_\_\_\_, 2016 at *[place of execution]*, Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her *[insert type of government identification card used]*, with his/her photograph and signature appearing thereon, with No. \_\_\_\_ and his/her Community Tax Certificate No. \_\_\_\_ issued on \_\_\_\_ at \_\_\_\_.

Witness my hand and seal this \_\_\_\_ day of *[month]* *[year]*.

**NAME OF NOTARY PUBLIC**

Serial No. of Commission \_\_\_\_\_

Notary Public for \_\_\_\_\_ until \_\_\_\_\_

Roll of Attorneys No. \_\_\_\_\_

PTR No. \_\_, *[date issued]*, *[place issued]*

IBP No. \_\_, *[date issued]*, *[place issued]*

Doc. No. \_\_\_\_

Page No. \_\_\_\_

Book No. \_\_\_\_

Series of 2016.

## ***Section IX. Terms of Reference***

## **TERMS OF REFERENCE**

### **Provision of Antivirus Software Solution and License Subscription for the National Economic and Development Authority Central Office**

#### **I. Rationale**

The NEDA Central Office (NEDA-CO) Information and Communications Technology (ICT) network infrastructure are critical resources that must be protected from viruses and malicious programs and codes (e.g. spyware, adware, worms) which could seriously proliferate through Internet browsing, email exchange, and USB flash disk swapping. The ICT network infrastructure must also be shielded from harmful attack or intrusion which could damage the internal network resources and disrupt the works of NEDA personnel in delivering their important functions and services.

It is therefore imperative for the NEDA-CO to acquire an antivirus software solution with tools for monitoring ICT resources that will detect and prevent malicious software and intrusion from penetrating the different levels of the NEDA ICT network infrastructure, namely: server, laptop and desktop. It will be very useful in detecting and eliminating potentially damaging malicious software and intrusion to ensure the security, reliability, and integrity of the data, information, and knowledge being provided by NEDA to its clientele and stakeholders.

#### **II. Scope of Work**

The project involves the procurement of 850 units of endpoint antivirus software license subscription with ICT monitoring tool for one (1) year. The antivirus solution shall provide innovative protection for laptops, desktops and servers with endpoint controls and device management under a unified management console. Specifically, the procurement shall include the following:

1. Supply of the antivirus software subscription license keys;
2. Installation and configuration (including policies) of the antivirus software solution with ICT monitoring tool to a NEDA provided server;
3. Provide software upgrades, virus updates and technical support for a period of one (1) year; and
4. Provide technical training to NEDA Information and Communications Technology Staff (ICTS) personnel within the prescribed period.

#### **III. Approved Budget for the Contract (ABC)**

The ABC is **PhP1,300,000.00** inclusive of all applicable government taxes and service charges.

#### **IV. Qualification Requirements**

- A. The bidder must submit **(as part of its bid)** documentary proof of the following requirements:

- a. Certification that it should be in IT-related business operation for the past three (3) years;
  - b. Certification from the Distributor/Manufacturer of the software being offered, that the bidder is an authorized reseller or professional partner of the former; and
  - c. Certification stating the names of at least two (2) Certified Administrators of the Anti-Virus Solution being offered.
- B. Proposals will be evaluated in accordance with compliance to the technical specifications and requirements provided under Section V.A. of this TOR.

## **V. Duties and Responsibilities of the Supplier**

The supplier shall assume the following duties and responsibilities:

- A. Supply, install and configure an antivirus solution with the following minimum specifications:

### **SECURITY**

Proactive and efficient virus protection.

### **Profile Configuration**

Provides a flexible interface for defining options that can be applied to a single device or group of devices:

- Launch at start-up
- Security level
- Trusted applications
- Auto delete suspicious object

### **Alerts**

Key events are logged in the event log for easy monitoring and alerting.

- Update
  - o Virus definition update failed
- Full Scans
  - o Full scan started
  - o Full scan completed
  - o Full scan failed to complete
- Assign profiles to one or many IT devices over the air
- Quick scans
  - o Quick scan started
  - o Quick scan completed
  - o Quick scan failed to complete
- Detection

- Threat detected
- Threat remediated

### **Profile Scheduling**

Automatic or manual scheduling can control when or how a scan occurs as well as the definition update process.

- Include or exclude specific days of the week
- Set start time
- Exclude if machine is offline
- Automatic, manual or schedule definition update

### **Column Sets**

Pre-defined column sets that displays specific antivirus details across the list of machines currently shown.

- Installation (and installation status)
- Component status showing enabled, disabled, or in error
- Detections found in each machine by type and action
- Licensing counts
- Version of components and virus signature database
- Scan status and last scan dates for the different type of scans

### **Property Sheet**

A dockable, tabbed property sheet that displays antivirus status information for a selected Windows device.

- OS type
- Installation date
- Scan status
- Version

### **Dashboards**

A configurable dashboard that allows administrators to define named dashboard sets that highlight key antivirus status and metrics.

- License expiration
- License summary
- Machines needing attention
- Machines with detections
- Protection status
- Top threats

### **Windows Security Center**

Information gathered during the audit process now includes the Windows Security Center information.

## **Reporting**

A bundled set of report templates that allow the administrator to view and share antivirus status, threats, logs and results.

## **License Management**

Automated license management and metering provides a flexible interface for managing a pool of license that can be distributed, reclaimed, redeployed and extended across the network.

## **AUTOMATION**

### **Procedure Creation**

Create IT Procedures/Scripts for Windows, Mac and Linux.

Automatically distribute procedures via user and groups of users with the Local Area Network (LAN) and Remote Systems.

### **Automated Remediation**

Automatically run procedures triggered by an alert (via Real-time monitoring of critical applications, services, event logs) offering automated remediation of recurring issues.

Automatically create ticket triggered by an alert to document event and secure that it has been attended to.

### **Scheduling**

Schedule procedures to run automatically to a specific machine, group of machine or company wide

### **Application Deployment**

Automatically deploy third party applications.

Capability to assign software repository for local sourcing of installers.

### **Policy Enforcement/Configuration Management**

Deploy and enforce system policies, configuration, e.g. hide control panel, block USBs via user, groups of users within a LAN and Remote Systems.

### **File Distribution**

Automatically get and distribute files to and from systems connected locally and remotely.

## **MONITORING**

Provides user defined real-time monitoring

- Alerts
- Monitor sets
- SNMP sets
- System check
- Log monitoring

Monitoring of IP devices via SNMP - network printer, routers, access points.

Monitors changes in the configuration of IT system and provide alerts if a change has occurred.

Monitors databases (SQL, MSQL, Oracle).

Provides alerts via tickets, email and dashboard.

Alert on specific file changes and protection violations.

Know if disk space is running low on desktop computers

Monitor desktop computer online/offline status.

Know if the server goes down.

Know when travelling users with notebooks connect.

Alert message and recipient configuration.

### **Automated Network Discovery**

Automatically discover all devices in the LAN.

LAN monitoring alerts when new devices are detected.

View all known and unknown devices.

### **Dashboard**

Offers view of alerts summary per system (computer).

Ability to group systems together

Customize alerts

Offers MRTG, Bandwidth consumption.

## **INVENTORY AND AUDIT**

Offers comprehensive audit of each system – hardware, software and Systems inventory.

**Hardware Inventory** – the hardware inventory information include the following:

- Manufacturer
- Bus speed
- Maximum memory size and slots
- Processor family, maker, maximum speed, current speed
- System model
- Memory installed, slots
- Chassis type
- Onboard device listings
- System version
- Serial numbers or service tags
- Mother board maker, version and serial
- Ports (number, type)

**Software Inventory** – the system inventory information include the following:

- Application executable name
- Version
- Product name
- File size
- Description
- Manufacturer
- Directory path
- Last modified date

**System Inventory** – the system inventory information include the following:

- IP information
- DHCP/DNS server information
- Disk volume information including drive letters, space available and volume labels
- PCI and drive hardware information include models, and user editable notes for each device
- CPU and RAM information with specifics on CPU speeds, models, number and RAM installed
- Printer information from the currently logged on user at the time of audit with Name, Port and Model
- Monitors and alerts you for any changes in the configuration of your system via alerts summary dashboard, email, ticket.
- Logs hardware, software or system changes
- Report on current hardware and software statistics
- Ability to append your own fields for customized tracking changes
- Centralized Network Audit and Inventory Repository



- Supports/Conducts audit procedures to ensure systems are in compliance with standards, e.g. Firewall on/off, AV on/off, Updated AV, etc.

## **PATCH MANAGEMENT**

### **Manage Machines**

Offers Scan machine, Patch status, Schedule scan, Initial and automatic updates, Pre/Post procedure, Machine history.

### **Manage updates**

Ability to Machine/Patch updates, Rollback

Cancel updates

### **Patch Policy**

Create/Delete policies, Approval by policy.

KB Override

### **Automatic and Recurring Patch Scans**

Secured or ad-hoc, Scans network for installed and missing security patches, Detects vulnerability, Determines which patches are needed, By Computer, group or user defined collections of computers, Automates the tedious process of researching.

Identifies which patches are installed and date installed, Monitors and maintains patch compliance for entire enterprise.

### **Centralized Management of Patches**

Does not require multiple patch servers.

Ensures that all systems are protected, even remote users on laptops and desktop computers.

Allows implementation across entire network, not just servers.

Always know what patches and security holes reside on each user's system

### **Patch Approval**

Approve and deny selected patches.

Select by user defined computer collections.

### **Automated Patch Deployment**

Schedule by time, computer, group or user defined collections of computers.

Simultaneous deploy all required patches across operating systems.

Support for Windows 2003, 2000, XP, Vista, 7 and 8.

Single rollout strategy and policy enforcement.

Maximize uptime.

### **Interactive Patch management**

Select to deploy by patch or by computer.

Select individual computers, groups or user defined collection of computers.

Ad-hoc simultaneous deployment of selected patches.

Across operating systems.

Across locations.

### **Flexible Configuration**

Patch file location, Patch file parameters.

Reboot actions and notifications, by computer, group or user defined collections of computers.

Saves bandwidth, Security and policy control.

### **Comprehensive Reports**

User defined, Graphical with-drill down

Scheduled, E-mail notification

Export to HTML, Excel or Word

### **REMOTE ACCESS**

Capability to access remote systems without disturbing the user.

Access to command prompt.

Access to event viewer.

Access to audit information.

Access to registry editor (regedt32.exe).

Access to file manager for transferring files to and from the remote system.

Access to Task manager to see running process and agent resource consumption.

Automatically and transparently installs needed remote control software components.

Easy administration of users and policies.

Access to computers from the network with a standard web browser.

Access host computers from any web browser.

Password protected.

## **REPORTING**

Detailed list, table and graphic style reports.

Hardware and software inventory.

Complete computer changes

Disk utilization

License usage and compliance.

Network usage and statistics.

Server and workstation uptime history

Helpdesk Trouble Tickets.

Computer Logs and Status.

Schedule Reports for Automatic Distribution.

Distribute automatically to selected email recipients.

## **Flexible Report Customization**

Report for all, groups or specific computers.

Detailed filtering and content selection.

Add your own logo.

Immediate viewing with hyperlinks for quick data access

Save reports with selected parameters for reuse

Saved reports can be designated as private or shared

Export report data to HTML, Microsoft Word or Excel.

## **TICKETING**

Accessible from a web browser.

Automatically creates tickets based on alarm.

Use email to update end users and receive feedback.

Ticketing policies.

Field customization.

Clients can file tickets on their own.

Email notification of ticket status to client and technical personnel

Aging of tickets

## **Directory Services**

Automatically discovers AD domains that can be synced with the VSA

Automatically creates VSA security hierarchy modeled after an existing domain hierarchy.

Automatically keeps the VSA synchronized with all domain changes.

Automatically creates VSA users and staffs member records in the VSA based on the creation of users and contacts in the domains.

Auto-populates domain user and contact information in Service Desk tickets

Auto-deploys agents to domain computers. Agents are automatically placed in the appropriate machine group relative to the domain hierarchy.

Resets a domain password or enable/disable a domain user from the VSA.

## **ADMINISTRATION**

Ability to group systems.

Assign Admin users.

Ability to assign roles, scope and groups to Admin users.

Logs activities of Admin users

Ability to access Admin system remotely

### **Centralized Management**

Fully integrated modules in desktop management, monitoring, server management, service desk, IT inventory, etc. Giving Admins an all-in-one IT management Solution.

Ability to manage, monitor local and remote systems in a single console (without the need for a private connectivity).

Ability to deploy policies, monitoring definitions to both local and remote systems using a single console.

Ability to throttle bandwidth consumption used by agents and server to manage bandwidth and network traffic.

## **SOLUTION SECURITY PLATFORM**

### **Firewall**

Leverages web-based screen-sharing technology to work with the existing firewall and internet infrastructure.

No ports to change or open.

No configuration of IP addresses.

### **System Security**

Protected against man-in-the-middle attacks.

All communications between the host and local connection encrypted 256-bit RC4 using a key that rolls at least once per day.

No opening of ports on the end-user side.

No plain-text data packets passing over the network

Systems and data secure when using as remote-access solution

Common Criteria certified EAL2+

Federal Information Processing Standards 140-2

## **Scope**

IT Resource Management System that can manage 850 workstations, monitor and manage IP devices.

- B. Provide antivirus software subscription license key for 850 units of ICT devices (workstations, laptops and servers).
- C. Provide software upgrades, virus updates and technical support for a period of one (1) year.
- D. Conduct free training for four (4) NEDA-ICTS personnel on the deployment, configuration, maintenance, troubleshooting and administration of the Antivirus Solution being offered. Includes training manuals and materials.
- E. The delivery, installation, configuration and training should be completed within thirty (30) calendar days from receipt of Notice to Proceed (NTP).

## **VI. Responsibilities of the NEDA**

- A. NEDA shall grant the contractor's authorized representative/s access to the office to perform its obligations, provided that such representative/s shall be accompanied by the duly assigned NEDA personnel.
- B. NEDA-ICTS shall provide a server for the installation of the antivirus solution.
- C. Payments shall be in accordance with the conditions set in Section VII of this TOR.
- D. Issue certificate of satisfactory services rendered for the release of performance security.

## **VII. Payment Scheme**

One-time payment will be made after the following have been accomplished: (a) complete delivery of license keys; (b) installation and configuration of the antivirus solution; (c) conduct of free training within the prescribed period; and (d) issuance of the Certificate of Inspection and Acceptance by the NEDA.

## **VIII. Liquidated Damages**

In case of failure to complete the delivery within the period stipulated, the winning bidder shall pay the corresponding penalties/liquidated damages in the amount of one-tenth of one percent (1/10 of 1%) of the total contract price for every calendar day of delay. Once the cumulative amount of liquidated damages reaches ten percent (10%) of the contract amount, the NEDA shall rescind the contract without prejudice to other courses of action and remedies open to it.

Republic of the Philippines



Government Procurement Policy Board